

# Apniamc master1

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| <b>Service Status Details : MST363</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|--------------|-------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----------------|----------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----------|-------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                                     | Admin - vishal1 mehta1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>                             | 9029090562                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                                | Bhargav Gohil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          | <b>Technician Mobile :</b> | 8082037683                                                                            |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                                    | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b> | 22-11-2022 12:37:59        |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :      | 9029090562                 | Name :                                                                                | Ami Mehta |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| Mumbai , Surat, Gujarat, India , , 400068 , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| Expiry Date :                                           | 20-12-2022 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          | Type :                     | Comprehensive                                                                         |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                                   | Laptop                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                                       | xcfrtgbjik,mgbfvdfgdgd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>                             | Kxmhkxgkkgkxkzzyyxykxky                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>                              | Desktop - vishal1 mehta1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                                         | Kxmhkxgkkgkxkzzyyxykxky                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-11-2022 01:31:05</td><td>BhargavGohil</td><td>Completed</td><td>Kxmhkxgkkgkxkzzyyxykxky</td><td></td></tr><tr><td>22-11-2022 12:52:48</td><td>BhargavGohil</td><td>Awaiting Spares</td><td>Lbjcvgxcchjkkhhhhjjjjbhbhn</td><td></td></tr><tr><td>22-11-2022 12:51:52</td><td>BhargavGohil</td><td>Completed</td><td>Hfufjcjhchhhchchchchchc</td><td></td></tr><tr><td>22-11-2022 12:38:04</td><td>BhargavGohil</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                            |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 22-11-2022 01:31:05 | BhargavGohil        | Completed    | Kxmhkxgkkgkxkzzyyxykxky |  | 22-11-2022 12:52:48 | BhargavGohil | Awaiting Spares | Lbjcvgxcchjkkhhhhjjjjbhbhn |  | 22-11-2022 12:51:52 | BhargavGohil | Completed | Hfufjcjhchhhchchchchchc |  | 22-11-2022 12:38:04 | BhargavGohil | New |  | - |
| Date Time                                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                   | Remark                     | Sign                                                                                  |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| 22-11-2022 01:31:05                                     | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                | Kxmhkxgkkgkxkzzyyxykxky    |  |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| 22-11-2022 12:52:48                                     | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Awaiting Spares          | Lbjcvgxcchjkkhhhhjjjjbhbhn |  |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| 22-11-2022 12:51:52                                     | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                | Hfufjcjhchhhchchchchchc    |  |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| 22-11-2022 12:38:04                                     | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                      |                            | -                                                                                     |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>                      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-11-2022 12:47:39</td><td>BhargavGohil</td><td></td></tr><tr><td>01-12-2022 07:30:02</td><td>BhargavGohil</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                            |                                                                                       |           | Date Time | Technician Name | Remark | 26-11-2022 12:47:39 | BhargavGohil |                     | 01-12-2022 07:30:02 | BhargavGohil |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| Date Time                                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                   |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| 26-11-2022 12:47:39                                     | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |
| 01-12-2022 07:30:02                                     | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                         |                                                                                       |                     |              |                 |                            |                                                                                       |                     |              |           |                         |                                                                                       |                     |              |     |  |   |