




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE975																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9825166631																								
Technician Name :	Zainul Shaikh		Technician Mobile :	8080922971																					
Ticket Type :	Complain	Date & Time :	24-01-2020 01:50:53																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Pvt Ltd - Alembic	Customer's Mobile :	9825166631	Name :	Amar Sir																				
Address :																									
gujrat , , , 390003 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	camera no-9(ODC_5 SURYA) inside BSLI floor is not working.																								
Technician Comment :	camera distributor changed now working properly. camera alignment done.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	camera distributor changed now working properly. camera alignment done.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-01-2020 12:24:54</td><td>ZainulShaikh</td><td>Completed</td><td>camera distributor changed now working properly. camera alignment done.</td><td></td></tr><tr><td>24-01-2020 01:51:00</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>24-01-2020 01:50:53</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-01-2020 12:24:54	ZainulShaikh	Completed	camera distributor changed now working properly. camera alignment done.		24-01-2020 01:51:00	ZainulShaikh	New		-	24-01-2020 01:50:53	ZainulShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-01-2020 03:11:53</td><td>ZainulShaikh</td><td>all issue solved now all working properly</td></tr><tr><td>23-01-2020 03:54:25</td><td>ZainulShaikh</td><td>cctv mouse issue solved now working ok. in fire panel more then 100 faults solved now only 8 fault showing in panel.</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-01-2020 03:11:53	ZainulShaikh	all issue solved now all working properly	23-01-2020 03:54:25	ZainulShaikh	cctv mouse issue solved now working ok. in fire panel more then 100 faults solved now only 8 fault showing in panel.											
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