


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE600					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9825166631				
Technician Name :	Zainul Shaikh		Technician Mobile :	8080922971	
Ticket Type :	Complain	Date & Time :	01-11-2019 06:53:16		
Vendor Details :					
Company Name/Client Name :	Concentrix Services India Pvt Ltd - Alembic	Customer's Mobile :	9825166631	Name :	Amar Sir
Address :					
gujrat , , , 390003 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	2 cameras issue BSLI(Surya room -ODC-5) is free.				
Technician Comment :	all access door integration done Connection drop at fire module site, Connection pending with fire module bcs fire panel is in fire mode. At ODC6 fire module missing at both panel site, soo Connection drop at location. At ODC6 access problem solved all employees data dumping issue solved now working ok. One door magnetic contact issue solved now hooter working properly. three camera beeping issue solved. one audio video camera audio problem solved. now all working properly.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	all access door integration done Connection drop at fire module site, Connection pending with fire module bcs fire panel is in fire mode. At ODC6 fire module missing at both panel site, soo Connection drop at location. At ODC6 access problem solved all employees data dumping issue solved now working ok. One door magnetic contact issue solved now hooter working properly. three camera beeping issue solved. one audio video camera audio problem solved. now all working properly.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	02-11-2019 10:49:54	ZainulShaikh	Completed	all access door integration done Connection drop at fire module site, Connection pending with fire module bcs fire panel is in fire mode. At ODC6 fire module missing at both panel site, soo Connection drop at location. At ODC6 access problem solved all employees data dumping issue solved now working ok. One door magnetic contact issue solved now hooter working properly. three camera beeping issue solved. one audio video camera audio problem solved. now all working properly.	
	01-11-2019 06:53:28	ZainulShaikh	New		-
	01-11-2019 06:53:17	ZainulShaikh	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	06-09-2019 01:13:06	AnilYadav	All 9 controller cable dressing done and all 38 access door check ing done. ppm complete		
	06-09-2019 01:12:39	AnilYadav	all senser clean and working fine.PPM completed		