

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2147																				
Priority :	High																			
Created By :	Customer - Amar Sir																			
Complaint Mob. No. :	9825166631																			
Technician Name :		Technician Mobile :																		
Ticket Type :	Complain	Date & Time :	01-11-2020 11:23:31																	
Vendor Details :																				
Company Name/Client Name :	Concentrix Services India Pvt Ltd - Alembic	Customer's Mobile :	9825166631	Name :	Amar Sir															
Address :																				
gujrat , , , 390003 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Access																			
Complain :	1) When access card is shown on the pin reader of Server Room. Door is getting opened only with access and without entering password. 2) Time for the pin reader in server is lagging need to synchronize with system																			
Technician Comment :																				
Complain Operator :	Desktop - Amar Sir																			
Remark :	1. Updated reader data base (card + pin) from the system 2. Updated date and time in the pin reader																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-11-2020 10:32:58</td><td></td><td>Completed</td><td></td><td>-</td></tr><tr><td>01-11-2020 11:23:31</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-11-2020 10:32:58		Completed		-	01-11-2020 11:23:31		New		-
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