

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1737</b> |                                                                                                                                                                                                                                                                                                                        |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|---------------------|--------|----------|-----------|-----------------|--------|---------------------|------|---------------------------------------------------|---------------------|-----|------------------------------------------|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                   |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Created By :</b>                    | Customer - Amar Sir                                                                                                                                                                                                                                                                                                    |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Complaint Mob. No. :</b>            | 9825166631                                                                                                                                                                                                                                                                                                             |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Technician Name :</b>               |                                                                                                                                                                                                                                                                                                                        | <b>Technician Mobile :</b>                        |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                          | 25-08-2020 12:03:10 |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                        |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| Company Name/Client Name :             | Concentrix Services India Pvt Ltd - Alembic                                                                                                                                                                                                                                                                            | Customer's Mobile :                               | 9825166631          | Name : | Amar Sir |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                        |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| gujrat , , , 390003 , Maharashtra      |                                                                                                                                                                                                                                                                                                                        |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                        |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                    |                                                   | <b>Type :</b>       |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                   |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Complain :</b>                      | IT store Room camera is blurred and flickring                                                                                                                                                                                                                                                                          |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                        |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Complain Operator :</b>             | Desktop - Amar Sir                                                                                                                                                                                                                                                                                                     |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                        |                                                   |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-08-2020 12:03:10</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                               |                                                   |                     |        |          | Date Time | Technician Name | Status | Remark              | Sign | 25-08-2020 12:03:10                               |                     | New |                                          | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                        | Status                                            | Remark              | Sign   |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| 25-08-2020 12:03:10                    |                                                                                                                                                                                                                                                                                                                        | New                                               |                     | -      |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-08-2020 11:03:00</td><td></td><td>have aligned dhrumil work completed on 28.08.2020</td></tr><tr><td>27-08-2020 11:30:54</td><td></td><td>done by dhrumil 28.08.2020 work complete</td></tr></tbody></table> |                                                   |                     |        |          | Date Time | Technician Name | Remark | 28-08-2020 11:03:00 |      | have aligned dhrumil work completed on 28.08.2020 | 27-08-2020 11:30:54 |     | done by dhrumil 28.08.2020 work complete |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                        | Remark                                            |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| 28-08-2020 11:03:00                    |                                                                                                                                                                                                                                                                                                                        | have aligned dhrumil work completed on 28.08.2020 |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |
| 27-08-2020 11:30:54                    |                                                                                                                                                                                                                                                                                                                        | done by dhrumil 28.08.2020 work complete          |                     |        |          |           |                 |        |                     |      |                                                   |                     |     |                                          |   |