




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1072																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9825166631																								
Technician Name :	Sachin Pawar		Technician Mobile :	8080922981																					
Ticket Type :	Complain	Date & Time :	04-02-2020 12:23:16																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Pvt Ltd - Alembic	Customer's Mobile :	9825166631	Name :	Amar Sir																				
Address :																									
gujrat , , , 390003 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	There is one controller IP 10.232.12.51 (A1) status is showing that reader is not active. Please resolve this issue ASAP on high priority. Due to this error we are unable to programmed SBIC doors card issues																								
Technician Comment :	solved by IT team for ip not pinging issue																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	solved by IT team for ip not pinging issue																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-02-2020 05:20:45</td><td>SachinPawar</td><td>Completed</td><td>solved by IT team for ip not pinging issue</td><td></td></tr><tr><td>04-02-2020 12:23:42</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-02-2020 12:23:16</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-02-2020 05:20:45	SachinPawar	Completed	solved by IT team for ip not pinging issue		04-02-2020 12:23:42	SachinPawar	New		-	04-02-2020 12:23:16	SachinPawar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-12-2020 07:36:19</td><td></td><td></td></tr><tr><td>29-11-2020 10:08:28</td><td></td><td>re-aligment of em lock done</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-12-2020 07:36:19			29-11-2020 10:08:28		re-aligment of em lock done											
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