


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9896</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9619209853				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	25-10-2023 11:21:36		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Octavius Cooperative Housing Society Ltd	<b>Customer's Mobile :</b>	9619209853	<b>Name :</b>	Amar Ganesh
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	25-08-2020 12:00:00		<b>Type :</b>	Non-Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	3 dvr off issue				
<b>Technician Comment :</b>	3 dvr off issue resolved and ok working done rack main power supply issue and one dvr hdd not dedicated in dvr Sata cable power cable cleen and reinstall then hdd ok working but dvr Under observation recoding going on and one camera back side no video issue resolved and ok working done camera side video valune change recoding available 16 aug to 7 October and 8 October to 24 October not recoding in dvr bcz hdd not dedicate in dvr and today on recoding and going Under observation				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	3 dvr off issue resolved and ok working done rack main power supply issue and one dvr hdd not dedicated in dvr Sata cable power cable cleen and reinstall then hdd ok working but dvr Under observation recoding going on and one camera back side no video issue resolved and ok working done camera side video valune change recoding available 16 aug to 7 October and 8 October to 24 October not recoding in dvr bcz hdd not dedicate in dvr and today on recoding and going Under observation				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	25-10-2023 02:41:01	Ravi Rajbhar	Completed	3 dvr off issue resolved and ok working done rack main power supply issue and one dvr hdd not dedicated in dvr Sata cable power cable clean and reinstall then hdd ok working but dvr Under observation recoding going on and one camera back side no video issue resolved and ok working done camera side video valune change recoding available 16 aug to 7 October and 8 October to 24 October not recoding in dvr bcz hdd not dedicate in dvr and today on recoding and going Under observation	
	25-10-2023 11:21:43	Ravi Rajbhar	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	13-09-2023 11:16:29	Atique Salmani	We checked only ohms in cat6 cable power didnt check there is spare 2 core cable and 12 volt power coming so give power from 2 core cable and working ok set angel recording also working on.		
	22-07-2023 10:52:47	PravinJagade	1 bullet camera no video issue resolve working done.all camera working.		