




# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE987</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9619209853																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	27-01-2020 12:06:00																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	Ppm																								
<b>Complain :</b>	ppm for the month of Jan 2020																								
<b>Technician Comment :</b>	dvr nmbr 3hdd changed and one cameras 4																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	dvr nmbr 3hdd changed and one cameras 4																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-01-2020 07:54:54</td><td>Atique Salmani</td><td>Completed</td><td>dvr nmbr 3hdd changed and one cameras 4</td><td></td></tr><tr><td>27-01-2020 12:06:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>27-01-2020 12:06:01</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-01-2020 07:54:54	Atique Salmani	Completed	dvr nmbr 3hdd changed and one cameras 4		27-01-2020 12:06:09	Atique Salmani	New		-	27-01-2020 12:06:01	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-01-2020 11:34:24</td><td>Atique Salmani</td><td>1.DVR changed &amp; new camera installed and 2 old camers remove from 22 floor which is working ok and installed 1-18 floor RS &amp;2nd 19th floor LS</td></tr><tr><td>05-11-2019 04:59:16</td><td>Atique Salmani</td><td>hdd issues in dvr number 5changed hdd and also check playback working ok and lobby reception 11nmbr vewing issue also resolved.</td></tr></tbody></table>					Date Time	Technician Name	Remark	07-01-2020 11:34:24	Atique Salmani	1.DVR changed & new camera installed and 2 old camers remove from 22 floor which is working ok and installed 1-18 floor RS &2nd 19th floor LS	05-11-2019 04:59:16	Atique Salmani	hdd issues in dvr number 5changed hdd and also check playback working ok and lobby reception 11nmbr vewing issue also resolved.											
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