Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9528					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9619209853				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Call Basis	**Date & Time :**	13-09-2023 11:16:29		
Vendor Details :					
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	one camera off issue				
Technician Comment :	We checked only ohms in cat6 cable power didint check there is spare 2 core cable and 12 volt power coming so give power from 2 core cable and working ok set angel recording also working on.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	We checked only ohms in cat6 cable power didint check there is spare 2 core cable and 12 volt power coming so give power from 2 core cable and working ok set angel recording also working on.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
14-09-2023 10:17:49	Atique Salmani	Completed	We checked only ohms in cat6 cable power didint check there is spare 2 core cable and 12 volt power coming so give power from 2 core cable and working ok set angel recording also working on.	
14-09-2023 10:11:11	Atique Salmani	New		-
13-09-2023 06:03:50	Atique Salmani	In Progress	Camere ke pass voltage nahin pahunch pa raha hai. Current voltage 2.33 arha hai exchange mode karne per bhi.	
13-09-2023 12:09:11	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
22-07-2023 10:52:47	PravinJagade	1 bullet camera no video issue resolve working done.all camera working.
10-07-2023 03:07:54	ChandanYadav	2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok.