




Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE8476																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9619209853																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	02-06-2023 11:45:38																	
Vendor Details :																				
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	Some cameras off issue after the power cut and 3-4 cameras angle need to set																			
Technician Comment :	Garden site camera off issue resolved but camera L nkey thread miss and lobby back side 2 cameras 4*4 boxes need to changed total 4 boxes need to changed and all cameras issue resolved working ok cctv room camera also need to changed																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Garden site camera off issue resolved but camera L nkey thread miss and lobby back side 2 cameras 4*4 boxes need to changed total 4 boxes need to changed and all cameras issue resolved working ok cctv room camera also need to changed																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-06-2023 01:57:01</td><td>Atique Salmani</td><td>Completed</td><td>Garden site camera off issue resolved but camera L nkey thread miss and lobby back side 2 cameras 4*4 boxes need to changed total 4 boxes need to changed and all cameras issue resolved working ok cctv room camera also need to changed</td><td></td></tr><tr><td>02-06-2023 11:46:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-06-2023 01:57:01	Atique Salmani	Completed	Garden site camera off issue resolved but camera L nkey thread miss and lobby back side 2 cameras 4*4 boxes need to changed total 4 boxes need to changed and all cameras issue resolved working ok cctv room camera also need to changed		02-06-2023 11:46:15	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	06-03-2023 10:11:16	Siddhesh Chavan	all dvr check and report in manual all camera working ok 4 camera no video issue all hdd normal lift NVR view lobby cabling 80 to 90 MTR lamsam and need to send hdmi extender hdmi cable
	27-12-2022 01:01:29	Atique Salmani	9 cameras issue resolved by SMPS was hang up due to power consumption so reconnection from SMPS and all cameras working ok. Also lobby back side camera vedo baloon changed box need to changed .