




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4808</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9619209853																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	17-02-2022 02:09:55																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	Lift no. 3 camera issue																								
<b>Technician Comment :</b>	3 dvr report forwarding with mac addres online issue resolved and also lift nmbr 3 camera issue resolved due to power consumption																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	3 dvr report forwarding with mac addres online issue resolved and also lift nmbr 3 camera issue resolved due to power consumption																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-02-2022 06:45:54</td><td>Atique Salmani</td><td>Completed</td><td>3 dvr report forwarding with mac addres online issue resolved and also lift nmbr 3 camera issue resolved due to power consumption</td><td></td></tr><tr><td>17-02-2022 02:10:07</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-02-2022 02:09:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-02-2022 06:45:54	Atique Salmani	Completed	3 dvr report forwarding with mac addres online issue resolved and also lift nmbr 3 camera issue resolved due to power consumption		17-02-2022 02:10:07	Atique Salmani	New		-	17-02-2022 02:09:55	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-02-2022 04:02:50</td><td>Siddhesh Chavan</td><td>5/2/2022 5 to 6:30 recoding export in pendrive and 27 floor camera issue resolved</td></tr><tr><td>05-02-2022 02:10:29</td><td>Atique Salmani</td><td>one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.</td></tr></tbody></table>					Date Time	Technician Name	Remark	07-02-2022 04:02:50	Siddhesh Chavan	5/2/2022 5 to 6:30 recoding export in pendrive and 27 floor camera issue resolved	05-02-2022 02:10:29	Atique Salmani	one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.											
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