




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4717																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9619209853																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	07-02-2022 04:02:50																						
Vendor Details :																									
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	27th floor camera off issue and need to show some recording also																								
Technician Comment :	5/2/2022 5 to 6:30 recoding export in pendrive and 27 floor camera issue resolved																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	5/2/2022 5 to 6:30 recoding export in pendrive and 27 floor camera issue resolved																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-02-2022 06:37:38</td><td>Siddhesh Chavan</td><td>Completed</td><td>5/2/2022 5 to 6:30 recoding export in pendrive and 27 floor camera issue resolved</td><td></td></tr><tr><td>07-02-2022 04:03:07</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>07-02-2022 04:02:50</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-02-2022 06:37:38	Siddhesh Chavan	Completed	5/2/2022 5 to 6:30 recoding export in pendrive and 27 floor camera issue resolved		07-02-2022 04:03:07	Siddhesh Chavan	New		-	07-02-2022 04:02:50	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-02-2022 02:09:55</td><td>Atique Salmani</td><td>3 dvr report forwarding with mac addres online issue resolved and also lift nmbr 3 camera issue resolved due to power consumption</td></tr><tr><td>05-02-2022 02:10:29</td><td>Atique Salmani</td><td>one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-02-2022 02:09:55	Atique Salmani	3 dvr report forwarding with mac addres online issue resolved and also lift nmbr 3 camera issue resolved due to power consumption	05-02-2022 02:10:29	Atique Salmani	one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.											
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