




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4712																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9619209853																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	05-02-2022 02:10:29																						
Vendor Details :																									
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	Lift camera issue																								
Technician Comment :	one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-02-2022 05:54:47</td><td>Atique Salmani</td><td>Completed</td><td>one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.</td><td></td></tr><tr><td>05-02-2022 02:10:53</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2022 02:10:30</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-02-2022 05:54:47	Atique Salmani	Completed	one lift camera lift nmbr 4 issue resolved check extetender power ok and after that check camera ip delete and readd working ok. and one main gate camera fractuating issue resolved also 12 floor camera vedeo issue resolved by changed new bnc connector.		05-02-2022 02:10:53	Atique Salmani	New		-	05-02-2022 02:10:30	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	17-02-2022 02:09:55	Atique Salmani	3 dvr report forwarding with mac addres online issue resolved and also lift nmbr 3 camera issue resolved due to power consumption
	07-02-2022 04:02:50	Siddhesh Chavan	5/2/2022 5 to 6:30 recoding export in pendrive and 27 floor camera issue resolved