## Vallabh Enterprises

**Regd. Office** : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 Support : | **W** : www.vallabhenterprises.com **E** : vallabhsecure@yahoo.co.in

Service Status Details : VE3907 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9619209853 **No. : Technician** Atique Salmani Technician 8080922984 Name : Mobile : Complain Date & Time : 25-09-2021 03:22:33 **Ticket Type : Vendor Details :** Company Octavius Customer's 9619209853 Amar Ganesh Name : Name/Client Name Cooperative Mobile : Housing Society Ltd Address : Mumbai,,,, Maharashtra **AMC Details :** Expiry Date : 25-08-2020 12:00:00 Non-Comprehensive Type : **Product Name :** CCTV 1 camera off issue **Complain**: one camera issue resolved and also hdd showing bad sector abnormal so cahnged hdd 2 tb from **Technician Comment**: old dvr now it's working ok. Complain Desktop - Apurva Vajaria **Operator** : one camera issue resolved and also hdd showing bad sector abnormal so cahnged hdd 2 tb from **Remark** : old dvr now it's working ok. **Status History : Date Time Technician Name** Status Remark Sign 25-09-2021 07:16:35 Atique Salmani Completed one camera issue resolved and also hdd showing bad sector abnormal so cahnged hdd 2 tb from old dvr now it's working ok. 25-09-2021 03:28:58 Atique Salmani New 25-09-2021 03:22:33 Atique Salmani New **Previous Date Time Technician Name** Remark Complain **History** : 28-08-2021 09:56:16 Shiva Meena DVR power supply faulty done and 1 DVR hdd abnormal to normal done 18-08-2021 10:43:01 Atique Salmani there is lobby camera off becz Jio internet work done during work dc pin disconnected so camera off now reconnect and working ok.lobby camera