

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3711</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------|---|---------------------|-------------|-----------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9619209853                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       | <b>Technician Mobile :</b>                                         | 7489567735                                                                            |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                              | 28-08-2021 09:56:16                                                |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>      | Octavius Cooperative Housing Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Customer's Mobile :</b>                                                                            | 9619209853                                                         | <b>Name :</b>                                                                         | Amar Ganesh |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                   | 25-08-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                       | <b>Type :</b>                                                      | Non-Comprehensive                                                                     |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | 1 DVR all camera no video issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | DVR power supply faulty done and 1 DVR hdd abnormal to normal done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | DVR power supply faulty done and 1 DVR hdd abnormal to normal done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-08-2023 12:52:51</td><td>Shiva Meena</td><td>Cancelled</td><td></td><td>-</td></tr><tr><td>28-08-2021 10:06:23</td><td>Shiva Meena</td><td>Completed</td><td>DVR power supply faulty done and 1 DVR hdd abnormal to normal done</td><td></td></tr><tr><td>28-08-2021 09:56:31</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>28-08-2021 09:56:16</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                       |                                                                    |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 09-08-2023 12:52:51                                                     | Shiva Meena         | Cancelled    |                                                                                                       | - | 28-08-2021 10:06:23 | Shiva Meena | Completed | DVR power supply faulty done and 1 DVR hdd abnormal to normal done |  | 28-08-2021 09:56:31 | Shiva Meena | New |  | - | 28-08-2021 09:56:16 | Shiva Meena | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                | Remark                                                             | Sign                                                                                  |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 09-08-2023 12:52:51                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Cancelled                                                                                             |                                                                    | -                                                                                     |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 28-08-2021 10:06:23                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                             | DVR power supply faulty done and 1 DVR hdd abnormal to normal done |  |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 28-08-2021 09:56:31                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                                    | -                                                                                     |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 28-08-2021 09:56:16                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                                    | -                                                                                     |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-07-2023 10:52:47</td><td>PravinJagade</td><td>1 bullet camera no video issue resolve working done.all camera working.</td></tr><tr><td>10-07-2023 03:07:54</td><td>ChandanYadav</td><td>2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok.</td></tr></tbody></table>                                                                                                                                                                                                                                             |                                                                                                       |                                                                    |                                                                                       |             | Date Time | Technician Name | Remark | 22-07-2023 10:52:47 | PravinJagade | 1 bullet camera no video issue resolve working done.all camera working. | 10-07-2023 03:07:54 | ChandanYadav | 2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok. |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 22-07-2023 10:52:47                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1 bullet camera no video issue resolve working done.all camera working.                               |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 10-07-2023 03:07:54                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok. |                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |   |                     |             |           |                                                                    |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |