




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3587</b> |  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
|--|--|---|---|---|-------------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|--------------|---|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9619209853   |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Yogesh Desai   |   | <b>Technician Mobile :</b>                                  | 8080922963  |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>  | 09-08-2021 12:10:08   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Octavius Cooperative Housing Society Ltd   | Customer's Mobile :   | 9619209853  | Name :  | Amar Ganesh |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| Expiry Date :                          | 25-08-2020 12:00:00  |   | Type :  | Non-Comprehensive   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV   |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | cameras are off  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | All cameras are working ok . two camera angle setting done.  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | All cameras are working ok . two camera angle setting done.  |   |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-08-2021 01:05:50</td><td>YogeshDesai</td><td>Completed</td><td>All cameras are working ok . two camera angle setting done.</td><td></td></tr><tr><td>09-08-2021 12:10:21</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>09-08-2021 12:10:08</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |   |   |             | Date Time | Technician Name | Status | Remark              | Sign         | 09-08-2021 01:05:50   | YogeshDesai         | Completed    | All cameras are working ok . two camera angle setting done.   |  | 09-08-2021 12:10:21 | YogeshDesai | New |  | - | 09-08-2021 12:10:08 | YogeshDesai | New |  | - |
| Date Time                              | Technician Name  | Status  | Remark  | Sign  |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| 09-08-2021 01:05:50                    | YogeshDesai  | Completed   | All cameras are working ok . two camera angle setting done. |  |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| 09-08-2021 12:10:21                    | YogeshDesai  | New   |   | -   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| 09-08-2021 12:10:08                    | YogeshDesai  | New   |   | -   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-07-2023 10:52:47</td><td>PravinJagade</td><td>1 bullet camera no video issue resolve working done.all camera working.</td></tr><tr><td>10-07-2023 03:07:54</td><td>ChandanYadav</td><td>2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok.</td></tr></tbody></table>  |   |   |   |             | Date Time | Technician Name | Remark | 22-07-2023 10:52:47 | PravinJagade | 1 bullet camera no video issue resolve working done.all camera working. | 10-07-2023 03:07:54 | ChandanYadav | 2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok. |   |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name  | Remark  |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| 22-07-2023 10:52:47                    | PravinJagade   | 1 bullet camera no video issue resolve working done.all camera working.                               |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |
| 10-07-2023 03:07:54                    | ChandanYadav   | 2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok. |   |   |             |           |                 |        |                     |              |   |                     |              |   |   |                     |             |     |  |   |                     |             |     |  |   |