

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3484</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9619209853                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       | <b>Technician Mobile :</b>                                                                    | 8080922985                                                                            |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                              | 23-07-2021 02:22:37                                                                           |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Octavius Cooperative Housing Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                                                            | 9619209853                                                                                    | <b>Name :</b>                                                                         | Amar Ganesh |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 25-08-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                       | <b>Type :</b>                                                                                 | Non-Comprehensive                                                                     |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Survey of 1 camera & cable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | one camera survey done 70 to 75 MTR cabling and piping and one camera no video issue resolved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | one camera survey done 70 to 75 MTR cabling and piping and one camera no video issue resolved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                       |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-07-2021 03:29:41</td><td>Siddhesh Chavan</td><td>Completed</td><td>one camera survey done 70 to 75 MTR cabling and piping and one camera no video issue resolved</td><td></td></tr><tr><td>23-07-2021 02:23:01</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>23-07-2021 02:22:37</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                       |                                                                                               |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 23-07-2021 03:29:41                                                     | Siddhesh Chavan     | Completed    | one camera survey done 70 to 75 MTR cabling and piping and one camera no video issue resolved         |  | 23-07-2021 02:23:01 | Siddhesh Chavan | New |  | - | 23-07-2021 02:22:37 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                                | Remark                                                                                        | Sign                                                                                  |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-07-2021 03:29:41                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                             | one camera survey done 70 to 75 MTR cabling and piping and one camera no video issue resolved |  |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-07-2021 02:23:01                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                   |                                                                                               | -                                                                                     |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-07-2021 02:22:37                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                   |                                                                                               | -                                                                                     |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-07-2023 10:52:47</td><td>PravinJagade</td><td>1 bullet camera no video issue resolve working done.all camera working.</td></tr><tr><td>10-07-2023 03:07:54</td><td>ChandanYadav</td><td>2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok.</td></tr></tbody></table>                                                                                                                                                                                      |                                                                                                       |                                                                                               |                                                                                       |             | Date Time | Technician Name | Remark | 22-07-2023 10:52:47 | PravinJagade | 1 bullet camera no video issue resolve working done.all camera working. | 10-07-2023 03:07:54 | ChandanYadav | 2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok. |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 22-07-2023 10:52:47                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 1 bullet camera no video issue resolve working done.all camera working.                               |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-07-2023 03:07:54                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok. |                                                                                               |                                                                                       |             |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |