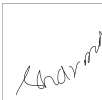
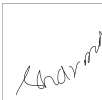
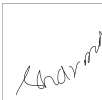


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2438</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|--------------|-----------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9619209853                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | <b>Technician Mobile :</b>                                                                                                                | 8411951301                                                                            |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b> | 16-12-2020 10:51:52                                                                                                                       |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Octavius Cooperative Housing Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :      | 9619209853                                                                                                                                | Name :                                                                                | Amar Ganesh |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 25-08-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          | Type :                                                                                                                                    | Non-Comprehensive                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | lift cabling to be done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | lift camera installation done for 4 lift 8 wireless device install 1 NVR, 1 HDD and 1 PoE switch install online done on Tiwari sir mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | lift camera installation done for 4 lift 8 wireless device install 1 NVR, 1 HDD and 1 PoE switch install online done on Tiwari sir mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                                                                           |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-01-2021 04:00:24</td><td>MayurYadav</td><td>Completed</td><td>lift camera installation done for 4 lift 8 wireless device install 1 NVR, 1 HDD and 1 PoE switch install online done on Tiwari sir mobile</td><td></td></tr><tr><td>14-01-2021 07:35:26</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-01-2021 07:35:20</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-01-2021 07:35:16</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>07-01-2021 09:58:55</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-12-2020 01:25:57</td><td>MayurYadav</td><td>Work Pending</td><td>lift cabling done 4 inside work pending</td><td></td></tr><tr><td>16-12-2020 10:52:07</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2020 10:51:52</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                                                                           |                                                                                       |             | Date Time | Technician Name | Status | Remark | Sign | 15-01-2021 04:00:24 | MayurYadav | Completed | lift camera installation done for 4 lift 8 wireless device install 1 NVR, 1 HDD and 1 PoE switch install online done on Tiwari sir mobile |  | 14-01-2021 07:35:26 | MayurYadav | New |  | - | 14-01-2021 07:35:20 | MayurYadav | New |  | - | 14-01-2021 07:35:16 | MayurYadav | New |  | - | 07-01-2021 09:58:55 | MayurYadav | New |  | - | 19-12-2020 01:25:57 | MayurYadav | Work Pending | lift cabling done 4 inside work pending |  | 16-12-2020 10:52:07 | MayurYadav | New |  | - | 16-12-2020 10:51:52 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                   | Remark                                                                                                                                    | Sign                                                                                  |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 15-01-2021 04:00:24                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                | lift camera installation done for 4 lift 8 wireless device install 1 NVR, 1 HDD and 1 PoE switch install online done on Tiwari sir mobile |  |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-01-2021 07:35:26                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                      |                                                                                                                                           | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-01-2021 07:35:20                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                      |                                                                                                                                           | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-01-2021 07:35:16                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                      |                                                                                                                                           | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 07-01-2021 09:58:55                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                      |                                                                                                                                           | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-12-2020 01:25:57                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Work Pending             | lift cabling done 4 inside work pending                                                                                                   |  |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 16-12-2020 10:52:07                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                      |                                                                                                                                           | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 16-12-2020 10:51:52                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                      |                                                                                                                                           | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |

|                                   |                     |                 |                                                                                                       |
|-----------------------------------|---------------------|-----------------|-------------------------------------------------------------------------------------------------------|
| Previous<br>Complain<br>History : |                     |                 |                                                                                                       |
|                                   | Date Time           | Technician Name | Remark                                                                                                |
|                                   | 22-07-2023 10:52:47 | PravinJagade    | 1 bullet camera no video issue resolve working done.all camera working.                               |
|                                   | 10-07-2023 03:07:54 | ChandanYadav    | 2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok. |