

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2300																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9619209853																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	28-11-2020 01:22:03																						
Vendor Details :																									
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	2 camera issue and also to take the lift setup																								
Technician Comment :																									
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	2 camera issue solved - 1 camera changed and 1 camera connected near DVR removed lift set up																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-11-2020 11:04:25</td><td>YasinShaikh</td><td>Completed</td><td></td><td>-</td></tr><tr><td>28-11-2020 01:22:29</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>28-11-2020 01:22:03</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-11-2020 11:04:25	YasinShaikh	Completed		-	28-11-2020 01:22:29	YasinShaikh	New		-	28-11-2020 01:22:03	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-11-2020 07:07:47</td><td>MayurYadav</td><td>one camera change new installation remote handover</td></tr><tr><td>03-11-2020 05:36:04</td><td>YasinShaikh</td><td>lobby monitor not view 1 DVR bi connection loose DVR side issues solved by connection backup by pendrive To Ganesh sir date 31.10.2020 time 16:04 time 16:30</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-11-2020 07:07:47	MayurYadav	one camera change new installation remote handover	03-11-2020 05:36:04	YasinShaikh	lobby monitor not view 1 DVR bi connection loose DVR side issues solved by connection backup by pendrive To Ganesh sir date 31.10.2020 time 16:04 time 16:30											
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