




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2168</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9619209853																								
<b>Technician Name :</b>	Yasin Shaikh		<b>Technician Mobile :</b>	8689802313																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-11-2020 05:36:04																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	3 camers not working																								
<b>Technician Comment :</b>	lobby monitor not view 1 DVR bi connection loose DVR side issues solved by connection backup by pendrive To Ganesh sir date 31.10.2020 time 16:04 time 16:30																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	lobby monitor not view 1 DVR bi connection loose DVR side issues solved by connection backup by pendrive To Ganesh sir date 31.10.2020 time 16:04 time 16:30																								
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-10-2020 10:23:40</td><td>YasinShaikh</td><td>1 camera issue solved by re connection working ok and video Suvichar issue by connection not proper need to properly working OK</td></tr><tr><td>20-10-2020 06:21:25</td><td>YogeshDesai</td><td>only one DVR cable dressing done Amos and video distrubutor also done unwanted amplifier removed</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-10-2020 10:23:40	YasinShaikh	1 camera issue solved by re connection working ok and video Suvichar issue by connection not proper need to properly working OK	20-10-2020 06:21:25	YogeshDesai	only one DVR cable dressing done Amos and video distrubutor also done unwanted amplifier removed											
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