




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2080																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9619209853																													
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																										
Ticket Type :	Complain	Date & Time :	22-10-2020 10:23:40																											
Vendor Details :																														
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	dvr issue																													
Technician Comment :	1 camera issue solved by re connection working ok and video Suvichar issue by connection not proper need to properly working OK																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	1 camera issue solved by re connection working ok and video Suvichar issue by connection not proper need to properly working OK																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-10-2020 11:20:39</td><td>YasinShaikh</td><td>Completed</td><td>1 camera issue solved by re connection working ok and video Suvichar issue by connection not proper need to properly working OK</td><td></td></tr><tr><td>22-10-2020 10:23:59</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>22-10-2020 10:23:55</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>22-10-2020 10:23:40</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-10-2020 11:20:39	YasinShaikh	Completed	1 camera issue solved by re connection working ok and video Suvichar issue by connection not proper need to properly working OK		22-10-2020 10:23:59	YasinShaikh	New		-	22-10-2020 10:23:55	YasinShaikh	New		-	22-10-2020 10:23:40	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-10-2020 06:21:25</td><td>YogeshDesai</td><td>only one DVR cable dressing done Amos and video distrubutor also done unwanted amplifier removed</td></tr><tr><td>20-10-2020 10:11:57</td><td>YasinShaikh</td><td>2 camera issue and 01 camera disturbance issue solved by reconnection and 01 camera amplifier issue by amplifier change working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-10-2020 06:21:25	YogeshDesai	only one DVR cable dressing done Amos and video distrubutor also done unwanted amplifier removed	20-10-2020 10:11:57	YasinShaikh	2 camera issue and 01 camera disturbance issue solved by reconnection and 01 camera amplifier issue by amplifier change working ok																
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