







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1579</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9619209853																																		
<b>Technician Name :</b>	Yasin Shaikh		<b>Technician Mobile :</b>	8689802313																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	20-07-2020 04:25:55																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																															
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	cctv system not working as light had gone 1 camera black and white issue																																		
<b>Technician Comment :</b>	2 camera change 1 camera shifting 1 camera angle setting done online pending for Router issue for client site																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	2 camera change 1 camera shifting 1 camera angle setting done online pending for Router issue for client site																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-07-2020 02:04:59</td><td>YasinShaikh</td><td>Completed</td><td>2 camera change 1 camera shifting 1 camera angle setting done online pending for Router issue for client site</td><td></td></tr><tr><td>21-07-2020 11:26:57</td><td>YasinShaikh</td><td>Work Pending</td><td>CCTV system working OK and 2 camera issue 01 camera black and white issue and 01 camera fluctuate issue all camera working OK</td><td></td></tr><tr><td>20-07-2020 05:07:18</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>20-07-2020 04:56:53</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>20-07-2020 04:25:55</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-07-2020 02:04:59	YasinShaikh	Completed	2 camera change 1 camera shifting 1 camera angle setting done online pending for Router issue for client site		21-07-2020 11:26:57	YasinShaikh	Work Pending	CCTV system working OK and 2 camera issue 01 camera black and white issue and 01 camera fluctuate issue all camera working OK		20-07-2020 05:07:18	YasinShaikh	New		-	20-07-2020 04:56:53	YasinShaikh	New		-	20-07-2020 04:25:55	YasinShaikh	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	22-07-2023 10:52:47	PravinJagade	1 bullet camera no video issue resolve working done.all camera working.
	10-07-2023 03:07:54	ChandanYadav	2 camera working and three camera not working new camera requirements. Three 4*4 box.cctv working ok.