










Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14309					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9619209853				
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764	
Ticket Type :	Call Basis	Date & Time :	17-03-2025 06:34:35		
Vendor Details :					
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	some cameras issue				
Technician Comment :	5 camera no video issue solved and 2 camera dislocated camera properly fix and dvr off issue solved dvr temporary on camera supply and 2 dvr hard disk requirement and 1 power supply maximum dvr cmos battery not proper working need to change 1 camera video disturbance issue solved use 4 dc and 4 nos video balune and 1 new power supply install 31 floor Refuge aira 1 dome camera not working New camera requirement				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	5 camera no video issue solved and 2 camera dislocated camera properly fix and dvr off issue solved dvr temporary on camera supply and 2 dvr hard disk requirement and 1 power supply maximum dvr cmos battery not proper working need to change 1 camera video disturbance issue solved use 4 dc and 4 nos video balune and 1 new power supply install 31 floor Refuge aira 1 dome camera not working New camera requirement				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>22-03-2025 05:33:10</td><td>Neeraj Chauhan</td><td>Completed</td><td>5 camera no video issue solved and 2 camera dislocated camera properly fix and dvr off issue solved dvr temporary on camera supply and 2 dvr hard disk requirement and 1 power supply maximum dvr cmos battery not proper working need to change 1 camera video disturbance issue solved use 4 dc and 4 nos video balune and 1 new power supply install 31 floor Refuge aira 1 dome camera not working New camera requirement</td><td></td></tr><tr><td>22-03-2025 05:31:42</td><td>Neeraj Chauhan</td><td>Completed</td><td>5 camera no video issue solved and 2 camera dislocated camera properly fix and dvr off issue solved dvr temporary on camera supply and 2 dvr hard disk requirement and 1 power supply maximum dvr cmos battery not proper working need to change 1 camera video disturbance issue solved use 4 dc and 4 nos video balune and 1 new power supply install 31 floor Refuge aira 1 dome camera not working New camera requirement</td><td></td></tr><tr><td>20-03-2025 06:47:36</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>20-03-2025 04:50:41</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>Dvr no.2 time 1 hours 11 minutes delay Time date set Dvr no 9 time 21 minutes delay time date set Dvr no 8 time 20 minutes delay time date set Dvr no 7 time 1 hours 33 minutes delay time date set 1 camera not working 31 Refuge aira Dvr no 10 time 24 minutes delay time date set Dvr no 1 time delay cmos battary issue Dvr no 4 hard disk abnormal not working Cmos battery issue Dvr no 5 Lp exit 1 camera no video Lobby right came no video Lobby garden camera no video Garden opposite no video Dvr no 11 2 camera not video cmos battery Nvr recording recorder off hard disk not working status abnormal 2 camera showing and footage download on pendrive lift lobby cabling survey</td><td></td></tr><tr><td>19-03-2025 07:27:13</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>17-03-2025 06:35:05</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></table>	Date Time	Technician Name	Status	Remark	Sign	22-03-2025 05:33:10	Neeraj Chauhan	Completed	5 camera no video issue solved and 2 camera dislocated camera properly fix and dvr off issue solved dvr temporary on camera supply and 2 dvr hard disk requirement and 1 power supply maximum dvr cmos battery not proper working need to change 1 camera video disturbance issue solved use 4 dc and 4 nos video balune and 1 new power supply install 31 floor Refuge aira 1 dome camera not working New camera requirement		22-03-2025 05:31:42	Neeraj Chauhan	Completed	5 camera no video issue solved and 2 camera dislocated camera properly fix and dvr off issue solved dvr temporary on camera supply and 2 dvr hard disk requirement and 1 power supply maximum dvr cmos battery not proper working need to change 1 camera video disturbance issue solved use 4 dc and 4 nos video balune and 1 new power supply install 31 floor Refuge aira 1 dome camera not working New camera requirement		20-03-2025 06:47:36	Neeraj Chauhan	New		-	20-03-2025 04:50:41	Neeraj Chauhan	Work Pending	Dvr no.2 time 1 hours 11 minutes delay Time date set Dvr no 9 time 21 minutes delay time date set Dvr no 8 time 20 minutes delay time date set Dvr no 7 time 1 hours 33 minutes delay time date set 1 camera not working 31 Refuge aira Dvr no 10 time 24 minutes delay time date set Dvr no 1 time delay cmos battary issue Dvr no 4 hard disk abnormal not working Cmos battery issue Dvr no 5 Lp exit 1 camera no video Lobby right came no video Lobby garden camera no video Garden opposite no video Dvr no 11 2 camera not video cmos battery Nvr recording recorder off hard disk not working status abnormal 2 camera showing and footage download on pendrive lift lobby cabling survey		19-03-2025 07:27:13	Neeraj Chauhan	New		-	17-03-2025 06:35:05	Neeraj Chauhan	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>03-08-2024 05:56:10</td><td>Neeraj Chauhan</td><td>Pending some Power supply not working approx 4 to 5 power supply required nvr hard disk not working abnormal issue</td></tr><tr><td>29-07-2024 10:28:46</td><td>Atique Salmani</td><td>1.31 refuge area dome camera off 11 floor dome NVR 4 tb hdd issue Parking up dvr adaptor issue Cctv room camera off Garden side bullet camera with ip 66 box Fallen down 1 camera up parking also off 8 floor camera changed set angel working ok Also shown to jhn sir footage of 32 floor Lp camera changed working.ok.</td></tr></table>	Date Time	Technician Name	Remark	03-08-2024 05:56:10	Neeraj Chauhan	Pending some Power supply not working approx 4 to 5 power supply required nvr hard disk not working abnormal issue	29-07-2024 10:28:46	Atique Salmani	1.31 refuge area dome camera off 11 floor dome NVR 4 tb hdd issue Parking up dvr adaptor issue Cctv room camera off Garden side bullet camera with ip 66 box Fallen down 1 camera up parking also off 8 floor camera changed set angel working ok Also shown to jhn sir footage of 32 floor Lp camera changed working.ok.																										
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