## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails : VE12342							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No.:	9619209853							
Technician Name :	Neeraj Chauhan		Technician Mobile :		8898885764			
Ticket Type :	Call Basis	Date & Time	:	03-08-2024 05:56:10				
Vendor Details :	_	•						
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :		9619209853		Name :	Amar Ganesh	
Address:						-		
Mumbai , , , , Ma	harashtra							
AMC Details:								
Expiry Date :	25-08-2020 12:00	:00		Type: Non-Comprehensive		ensive		
<b>Product Name:</b>	CCTV							
Complain :	Many cameras off issue							
Technician Comment :	Pending some Power supply not working approx $4$ to $5$ power supply required nvr hard disk not working abnormal issue							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Pending some Power supply not working approx $4$ to $5$ power supply required nvr hard disk not working abnormal issue							
Status History :	Date Time	Technician Na	ame	Status		Remark	Sign	
	07-08-2024 03:51:33	Neeraj Chauh	Neeraj Chauhan		Pending some Power supply not working approx 4 to 5 power supply required nvr hard disk not working abnormal issue		y Wysh 2	
	07-08-2024 01:45:02	Neeraj Chauh	an	New			-	
Previous Complain History :	Date Time	Technician Name		Remark				
	29-07-2024 10:28:46	Atique Salmani	Par bul off	1.31 refuge area dome camera off 11 floor dome NVR 4 tb hdd issue Parking up dvr adaptor issue Cctv room camera off Garden side bullet camera with ip 66 box Fallen down 1 camera up parking also off 8 floor camera changed set angel working ok Also shown to jhn sir footage of 32 floor Lp camera changed working.ok.				
	13-05-2024 02:59:17	Atique Salmani	8 floor 801 side camera need to changed its too old multivision And lobby cameras issues resolved and 2 cameras angel set and one ulba dvr date n time reset And back side garden one iBall bullet camera fallen down becz L thread miss And so need to changed also this camera with 4*4 boxes.					