




Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE12262																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9619209853																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	29-07-2024 10:28:46																	
Vendor Details :																				
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	2 HD Dome cameras installation																			
Technician Comment :	1.31 refuge area dome camera off 11 floor dome NVR 4 tb hdd issue Parking up dvr adaptor issue Cctv room camera off Garden side bullet camera with ip 66 box Fallen down 1 camera up parking also off 8 floor camera changed set angel working ok Also shown to jhn sir footage of 32 floor Lp camera changed working.ok.																			
Complain Operator :	Desktop - Apurva Vajaria																			
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-07-2024 06:31:06</td><td>Atique Salmani</td><td>Client Side</td><td>1.31 refuge area dome camera off 11 floor dome NVR 4 tb hdd issue Parking up dvr adaptor issue Cctv room camera off Garden side bullet camera with ip 66 box Fallen down 1 camera up parking also off 8 floor camera changed set angel working ok Also shown to jhn sir footage of 32 floor Lp camera changed working.ok.</td><td></td></tr><tr><td>29-07-2024 10:28:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-07-2024 06:31:06	Atique Salmani	Client Side	1.31 refuge area dome camera off 11 floor dome NVR 4 tb hdd issue Parking up dvr adaptor issue Cctv room camera off Garden side bullet camera with ip 66 box Fallen down 1 camera up parking also off 8 floor camera changed set angel working ok Also shown to jhn sir footage of 32 floor Lp camera changed working.ok.		29-07-2024 10:28:55	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	03-08-2024 05:56:10	Neeraj Chauhan	Pending some Power supply not working approx 4 to 5 power supply required nvr hard disk not working abnormal issue
	13-05-2024 02:59:17	Atique Salmani	8 floor 801 side camera need to changed its too old multivision And lobby cameras issues resolved and 2 cameras angel set and one ulba dvr date n time reset And back side garden one iBall bullet camera fallen down becuz L thread miss And so need to changed also this camera with 4*4 boxes.