




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11629																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9619209853																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Call Basis	Date & Time :	13-05-2024 02:59:17																	
Vendor Details :																				
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	3-4 cameras on off issue																			
Technician Comment :	8 floor 801 side camera need to changed its too old multivision And lobby cameras issues resolved and 2 cameras angel set and one ulba dvr date n time reset And back side garden one iBall bullet camera fallen down becZ L thread miss And so need to changed also this camera with 4*4 boxes.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	8 floor 801 side camera need to changed its too old multivision And lobby cameras issues resolved and 2 cameras angel set and one ulba dvr date n time reset And back side garden one iBall bullet camera fallen down becZ L thread miss And so need to changed also this camera with 4*4 boxes.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-05-2024 04:59:55</td><td>Atique Salmani</td><td>Completed</td><td>8 floor 801 side camera need to changed its too old multivision And lobby cameras issues resolved and 2 cameras angel set and one ulba dvr date n time reset And back side garden one iBall bullet camera fallen down becZ L thread miss And so need to changed also this camera with 4*4 boxes.</td><td></td></tr><tr><td>13-05-2024 06:02:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-05-2024 04:59:55	Atique Salmani	Completed	8 floor 801 side camera need to changed its too old multivision And lobby cameras issues resolved and 2 cameras angel set and one ulba dvr date n time reset And back side garden one iBall bullet camera fallen down becZ L thread miss And so need to changed also this camera with 4*4 boxes.		13-05-2024 06:02:41	Atique Salmani	New		-
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Previous Complain History :		
	Date Time	Technician Name
	Remark	
	05-03-2024 01:54:04	Sonu Kumar
		Total 11 camera off issue only 10 cameras working ok 1 camera power drop issue and 16/12/23 recording not available in dvr
	02-01-2024 11:13:33	Sonu Kumar
		4 camera off issue resolved working ok