## Vallabh Enterprises

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Service Status Details : VE10426 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9619209853 **No. : Technician** Sonu Kumar Technician 8454016444 Name : Mobile : 02-01-2024 11:13:33 Call Basis Date & Time : **Ticket Type : Vendor Details :** Company Octavius Customer's 9619209853 Amar Ganesh Name : Name/Client Name Cooperative Mobile : Housing Society Ltd Address : Mumbai,,,, Maharashtra **AMC Details :** Expiry Date : 25-08-2020 12:00:00 Type : Non-Comprehensive **Product Name :** CCTV 1-2 cameras off issue - 9322529070 - John sir **Complain**: **Technician** 4 camera off issue resolved working ok **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 4 camera off issue resolved working ok **Status History :** Date Time **Technician Name** Status Remark Sign 05-01-2024 12:16:44 Sonu Kumar Completed 4 camera off issue resolved working ok 04-01-2024 07:13:19 Sonu Kumar New **Previous** Technician **Date Time** Remark Complain Name **History** : 09-11-2023 Shiva Meena Dvr off and adpatr folty and old adpatr cheng wark complete 01:00:55 25-10-2023 Ravi Rajbhar 3 dvr off issue resolved and ok working done rack main power 11:21:36 supply issue and one dvr hdd not dedicated in dvr Sata cable power cable cleen and reinstall then hdd ok working but dvr Under observation recoding going on and one camera back side no video issue resolved and ok working done camera side video valune change recoding available 16 aug to 7 October and 8 October to 24 October not recoding in dvr bcz hdd not dedicate in dvr and today on recoding and going Under observation