







# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10028</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9619209853																								
<b>Technician Name :</b>	Shiva Meena		<b>Technician Mobile :</b>	7489567735																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	09-11-2023 01:00:55																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Octavius Cooperative Housing Society Ltd	Customer's Mobile :	9619209853	Name :	Amar Ganesh																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	25-08-2020 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	16 cameras not working																								
<b>Technician Comment :</b>	Dvr off and adpatr folty and old adpatr cheng wark complete																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	Dvr off and adpatr folty and old adpatr cheng wark complete																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-11-2023 11:54:19</td><td>Shiva Meena</td><td>Completed</td><td>Dvr off and adpatr folty and old adpatr cheng wark complete</td><td></td></tr><tr><td>10-11-2023 11:34:19</td><td>Shiva Meena</td><td>Work Pending</td><td>2 Dvr ok and av port paroblem. And av to hadmi canvart lagega yha wark pending and 16 camera warking</td><td></td></tr><tr><td>10-11-2023 10:19:18</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-11-2023 11:54:19	Shiva Meena	Completed	Dvr off and adpatr folty and old adpatr cheng wark complete		10-11-2023 11:34:19	Shiva Meena	Work Pending	2 Dvr ok and av port paroblem. And av to hadmi canvart lagega yha wark pending and 16 camera warking		10-11-2023 10:19:18	Shiva Meena	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	25-10-2023 11:21:36	Ravi Rajbhar	3 dvr off issue resolved and ok working done rack main power supply issue and one dvr hdd not dedicated in dvr Sata cable power cable clean and reinstall then hdd ok working but dvr Under observation recoding going on and one camera back side no video issue resolved and ok working done camera side video valune change recoding available 16 aug to 7 October and 8 October to 24 October not recoding in dvr bcz hdd not dedicate in dvr and today on recoding and going Under observation
	13-09-2023 11:16:29	Atique Salmani	We checked only ohms in cat6 cable power didnt check there is spare 2 core cable and 12 volt power coming so give power from 2 core cable and working ok set angel recording also working on.