




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1842																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7428992055																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	15-09-2020 05:24:27																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd- Phonix Mall	Customer's Mobile :	7428992055	Name :	Amal Srivastava																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	cctv complain																								
Technician Comment :	SSL phoenix mall Lucknow recoding chek and 5 sept to 14 sept not recoding available in NVR bcz poe switch and NVR main switch off it is not available recoding and today main on and recoding going on today																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	SSL phoenix mall Lucknow recoding chek and 5 sept to 14 sept not recoding available in NVR bcz poe switch and NVR main switch off it is not available recoding and today main on and recoding going on today																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-09-2020 06:33:41</td><td>Ravi Rajbhar</td><td>Completed</td><td>SSL phoenix mall Lucknow recoding chek and 5 sept to 14 sept not recoding available in NVR bcz poe switch and NVR main switch off it is not available recoding and today main on and recoding going on today</td><td></td></tr><tr><td>15-09-2020 05:30:08</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-09-2020 05:24:27</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-09-2020 06:33:41	Ravi Rajbhar	Completed	SSL phoenix mall Lucknow recoding chek and 5 sept to 14 sept not recoding available in NVR bcz poe switch and NVR main switch off it is not available recoding and today main on and recoding going on today		15-09-2020 05:30:08	Ravi Rajbhar	New		-	15-09-2020 05:24:27	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-10-2020 02:08:22	Ravi Rajbhar	online issue resolved and ok done only data port issue and other data port ues and ok working done
	15-09-2020 05:32:11	Ravi Rajbhar	new 3 ip camera installation done and 8ch NVR and 8port poe switch and DVR frame rate bit rate 1024/ 20 and NVR password admin@123 handover to Ankit sir