## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE1387 |  |                    |                 |                     |           |   |  |           |                 |  |
|---------------------------------|--|--------------------|-----------------|---------------------|-----------|---|--|-----------|-----------------|--|
| Priority:                       | High   |                    |                 |                     |           |   |  |           |                 |  |
| Created By:                     | Admin - Apurva Vajaria   |                    |                 |                     |           |   |  |           |                 |  |
| Complaint Mob. No.              | 98209 5272   |                    |                 |                     |           |   |  |           |                 |  |
| Technician Name :               | Yasin Shaikh   |                    |                 | Te                  |           |   |  | 689802313 |                 |  |
| Ticket Type :                   | Complain Date 8  |                    | & Time :        | 16-03-2020 03:53:28 |           |   |  |           |                 |  |
| Vendor Details :                | _  |                    |                 |                     |           |   |  |           |                 |  |
| Company<br>Name/Client Name :   | Akruti Madam Custo :   |                    | mer's Mobile    | 98209 5272          |           |   |  |           | Akruti<br>Madam |  |
| Address:                        |  |                    |                 |                     |           |   |  |           |                 |  |
| Mumbai,,,,Maharashtra           |  |                    |                 |                     |           |   |  |           |                 |  |
| AMC Details :                   |  |                    |                 |                     |           |   |  |           |                 |  |
| Expiry Date :                   | 01-01-1970 05:30:00  |                    |                 | Ty                  | Type:     |   |  |           |                 |  |
| <b>Product Name:</b>            | CCTV   |                    |                 |                     |           |   |  |           |                 |  |
| Complain:                       | CCTV issue and also need to do survey                              |                    |                 |                     |           |   |  |           |                 |  |
| Technician<br>Comment :         | all camera working OK camera cable fault need to be changed client |                    |                 |                     |           |   |  |           |                 |  |
| Complain Operator               | Desktop - Apurva Vajaria   |                    |                 |                     |           |   |  |           |                 |  |
| Remark:                         | all camera working OK camera cable fault need to be changed client |                    |                 |                     |           |   |  |           |                 |  |
| <b>Status History :</b>         | Date Time  | e Time Technician  |                 | me                  | Status    | Rema  |  | 'k        | Sign            |  |
|                                 | 16-03-2020 06:27:26  |                    | YasinShaikh     |                     | Completed | all camera working OK<br>camera cable fault<br>need to be changed<br>client |  | Mund      |                 |  |
|                                 |  | 6-03-2020 03:53:37 |                 |                     | New       |   |  |           | -               |  |
|                                 | 16-03-2020 03:53:29  |                    | YasinShaikh     | YasinShaikh New     |           |   |  |           | -               |  |
| Previous Complain<br>History :  | Date Time  | e                  | Technician Name |                     |           |   |  | Remark    |                 |  |