

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1040																														
Priority :	High																													
Created By :	Admin - Kalpesh Jain																													
Complaint Mob. No. :	7977786131																													
Technician Name :	Ganesham Mudaliar		Technician Mobile :	9967005871																										
Ticket Type :	Complain	Date & Time :	10-10-2019 04:15:43																											
Vendor Details :																														
Company Name/Client Name :	Akar Creation Pvt Ltd Borivali	Customer's Mobile :	7977786131	Name :	Akar Creation Pvt Ltd Borivali																									
Address :																														
Mumbai , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	accessories																													
Complain :	DVR Checking with SMPS																													
Technician Comment :	new 32 channel dvr to be purchased																													
Complain Operator :	Desktop - Kalpesh Jain																													
Remark :	new 32 channel dvr to be purchased																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-10-2019 10:17:34</td><td>GaneshamMudaliar</td><td>Awaiting Spares</td><td>new 32 channel dvr to be purchased</td><td></td></tr><tr><td>10-10-2019 08:45:43</td><td>GaneshamMudaliar</td><td>Work Pending</td><td>5 camera start and keep in observation</td><td></td></tr><tr><td>10-10-2019 04:15:47</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-10-2019 04:15:43</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-10-2019 10:17:34	GaneshamMudaliar	Awaiting Spares	new 32 channel dvr to be purchased		10-10-2019 08:45:43	GaneshamMudaliar	Work Pending	5 camera start and keep in observation		10-10-2019 04:15:47	GaneshamMudaliar	New		-	10-10-2019 04:15:43	GaneshamMudaliar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-10-2019 02:32:02</td><td>Manish Dhangar</td><td>DVR problem</td></tr><tr><td>11-09-2019 10:37:05</td><td>Manish Dhangar</td><td>1 camera service 1 new adapter install d wing</td></tr></tbody></table>					Date Time	Technician Name	Remark	07-10-2019 02:32:02	Manish Dhangar	DVR problem	11-09-2019 10:37:05	Manish Dhangar	1 camera service 1 new adapter install d wing																
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