

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7995</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|-------------|-----------|-----------------|--------|---------------------|------------|-----------------------------------------------------------------------------------------------------------------------|---------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8080254302                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                       | <b>Technician Mobile :</b> | 9664609225 |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                              | 29-03-2023 02:05:21        |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| Company Name/Client Name :             | I Metrix Solution Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                                                                                   | 8080254302                 | Name :     | Ajay Sawant |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                       | Type :                     |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | 1 IP camera offline issue resolved D1-Bay1 Location 10.10.1.23                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                       |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-04-2023 01:26:47</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>29-03-2023 02:05:58</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                   |                                                                                                                                                       |                            |            |             | Date Time | Technician Name | Status | Remark              | Sign       | 11-04-2023 01:26:47                                                                                                   | Prashant Nikalje    | Completed   |                                                                                                                                                       | - | 29-03-2023 02:05:58 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                                | Remark                     | Sign       |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| 11-04-2023 01:26:47                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                                                             |                            | -          |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| 29-03-2023 02:05:58                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                                                   |                            | -          |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-02-2023 09:59:16</td><td>Sonu Kumar</td><td>Camera office issue cheking for office 27.02.2023<br/>Prashant - IP dome camera install new replacement against faulty</td></tr><tr><td>03-02-2023 04:11:37</td><td>YogeshDesai</td><td>New Ahuja zone selector installed five zone connected and working properly when zone is selected all celing speakers working ok.and chkd by Ajay sir.</td></tr></tbody></table> |                                                                                                                                                       |                            |            |             | Date Time | Technician Name | Remark | 21-02-2023 09:59:16 | Sonu Kumar | Camera office issue cheking for office 27.02.2023<br>Prashant - IP dome camera install new replacement against faulty | 03-02-2023 04:11:37 | YogeshDesai | New Ahuja zone selector installed five zone connected and working properly when zone is selected all celing speakers working ok.and chkd by Ajay sir. |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                                |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| 21-02-2023 09:59:16                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Camera office issue cheking for office 27.02.2023<br>Prashant - IP dome camera install new replacement against faulty                                 |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |
| 03-02-2023 04:11:37                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New Ahuja zone selector installed five zone connected and working properly when zone is selected all celing speakers working ok.and chkd by Ajay sir. |                            |            |             |           |                 |        |                     |            |                                                                                                                       |                     |             |                                                                                                                                                       |   |                     |                  |     |  |   |