




Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE7409																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	8080254302																			
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																
Ticket Type :	Complain	Date & Time :	18-01-2023 04:46:30																	
Vendor Details :																				
Company Name/Client Name :	I Metrix Solution Pvt Ltd	Customer's Mobile :	8080254302	Name :	Ajay Sawant															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Cameras IP setting NVR IP setting Renaming of all cameras cameras need to devide in 2 NVRs(24+24)																			
Technician Comment :	All camera IP change NVR ip change Camera rearrange according to location Camera devide 24/24 in both NVR New admin password reset Training given																			
Complain Operator :	Desktop - Apurva Vajaria																			
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-01-2023 08:19:35</td><td>MayurYadav</td><td>Completed</td><td>All camera IP change NVR ip change Camera rearrange according to location Camera devide 24/24 in both NVR New admin password reset Training given</td><td></td></tr><tr><td>18-01-2023 04:46:39</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-01-2023 08:19:35	MayurYadav	Completed	All camera IP change NVR ip change Camera rearrange according to location Camera devide 24/24 in both NVR New admin password reset Training given		18-01-2023 04:46:39	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-01-2023 10:35:29</td><td>YogeshDesai</td><td>32 channel NVR repaired and installed again all cameras are working 32 cameras. 3 ip dome camera issue solved.</td></tr><tr><td>04-01-2023 10:16:53</td><td>Prashant Nikalje</td><td>All cameras offline issue NVR was reset add all cameras in NVR 1 switch loop connect patch cord MIC 2 Both NVR IP set 1st NVR - 192.168.2.105 2nd NVR - 192.168.2.106 all cameras framerate bitrate and resolution set resolution 2304*1296 setting done framerate 20 bitrate 1024 audio enable all cameras</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-01-2023 10:35:29	YogeshDesai	32 channel NVR repaired and installed again all cameras are working 32 cameras. 3 ip dome camera issue solved.	04-01-2023 10:16:53	Prashant Nikalje	All cameras offline issue NVR was reset add all cameras in NVR 1 switch loop connect patch cord MIC 2 Both NVR IP set 1st NVR - 192.168.2.105 2nd NVR - 192.168.2.106 all cameras framerate bitrate and resolution set resolution 2304*1296 setting done framerate 20 bitrate 1024 audio enable all cameras						
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