Vallabh Enterprises

Service Status Details : VE7373	
Priority :	Low
Created By :	Admin - Apurva Vajaria
Complaint Mob. No. :	8080254302

Technician Name :	Yogesh Desai	**Technician Mobile :**	8080922963
Ticket Type :	Complain	**Date & Time :**	16-01-2023 10:35:29

Vendor Details :

Company Name/Client Name :	I Metrix Solution Pvt Ltd	Customer's Mobile :	8080254302	Name :	Ajay Sawant

Address :

Mumbai , , , , Maharashtra

AMC Details :

Expiry Date :	01-01-1970 05:30:00	Type :	

Product Name :	CCTV
Complain :	1 NVR all cameras are off
Technician Comment :	32 channel NVR repaired and installed again all cameras are working 32 cameras. 3 ip dome camera issue solved.
Complain Operator :	Desktop - Apurva Vajaria
Remark :	32 channel NVR repaired and installed again all cameras are working 32 cameras. 3 ip dome camera issue solved.

Status History :

Date Time	Technician Name	Status	Remark	Sign
17-01-2023 07:53:30	YogeshDesai	Completed	32 channel NVR repaired and installed again all cameras are working 32 cameras. 3 ip dome camera issue solved.	✍
17-01-2023 04:09:48	YogeshDesai	New		-
17-01-2023 04:09:35	YogeshDesai	Work Pending		-
16-01-2023 10:35:37	YogeshDesai	New		-

Previous Complain History :

Date Time	Technician Name	Remark
18-01-2023 04:46:30	MayurYadav	All camera IP change NVR ip change Camera rearrange according to location Camera devide 24/24 in both NVR New admin password reset Training given
04-01-2023 10:16:53	Prashant Nikalje	All cameras offline issue NVR was reset add all cameras in NVR 1 switch loop connect patch cord MIC 2 Both NVR IP set 1st NVR - 192.168.2.105 2nd NVR - 192.168.2.106 all cameras framerate bitrate and resolution set resolution 2304*1296 setting done framerate 20 bitrate 1024 audio enable all cameras