

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7267																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	8080254302																			
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																
Ticket Type :	Complain	Date & Time :	04-01-2023 10:16:53																	
Vendor Details :																				
Company Name/Client Name :	I Metrix Solution Pvt Ltd	Customer's Mobile :	8080254302	Name :	Ajay Sawant															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	All camera off issue																			
Technician Comment :																				
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	All cameras offline issue NVR was reset add all cameras in NVR 1 switch loop connect patch cord MIC 2 Both NVR IP set 1st NVR - 192.168.2.105 2nd NVR - 192.168.2.106 all cameras framerate bitrate and resolution set resolution 2304*1296 setting done framerate 20 bitrate 1024 audio enable all cameras																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-01-2023 02:58:23</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>04-01-2023 10:17:04</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-01-2023 02:58:23	Prashant Nikalje	Completed		-	04-01-2023 10:17:04	Prashant Nikalje	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-12-2022 03:40:40</td><td>PravinJagade</td><td>48 camera installation done. angle setting done. 2 NVR install. 12 speakr working done and amplifier working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-12-2022 03:40:40	PravinJagade	48 camera installation done. angle setting done. 2 NVR install. 12 speakr working done and amplifier working ok.									
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