






Vallabh Enterprises

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Support : | **W :** www.vallabhenterprises.com
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Service Status Details : VE6660					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833444560				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	22-10-2022 11:03:07		
Vendor Details :					
Company Name/Client Name :	Comfort Inn Emerald	Customer's Mobile :	9833444560	Name :	Abhay Mutreja
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Beep sound issue hdd does not exist and 2 Smoke detector showing open				
Technician Comment :	In nmbr 102 base faulty need to changed Right now we have bypass 102 detector.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	In nmbr 102 base faulty need to changed Right now we have bypass 102 detector.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
01-08-2023 01:16:10	Atique Salmani	Cancelled		-
03-06-2023 08:27:52	Atique Salmani	Work Pending	In nmbr 102 base faulty need to changed Right now we have bypass 102 detector.	
03-06-2023 08:52:31	Atique Salmani	Completed	One out door south side main gate bullet new camera changed and set angel working ok.	
30-05-2023 07:21:35	Atique Salmani	Work Pending	Dapoli boom barirer there is issue in power main line not coming in pannel so checke and reconnect and swap tha power point its working ok. But there is need to recheck boom barrier there is vhecle tag reading issue and also boom barrier dropping issue .	
13-11-2022 04:32:05	Atique Salmani	Work Pending	Ground floor main entry Smoke Detector cahnged Based changed on third floor /304/306/308/302 Allzones working on healthy condition. 1.Intercom .309 line was dead repunching and instruments end also reconnection from 2 ends swich board to next swich board . 2.306 checked line reconnection form rj 11 and working ok 3.308 instrument to rj 11 female socket cable faulty changed also cable instrument to rj11 changed working ok. 4.108 1st floor staircase to room nmbr 108 cable faulty line ok . Cable need to changed south gate camera new installed but mode didn't changed so again installed old camera need to changed next visit and kichen one dome camera changed working ok	
12-11-2022 02:30:03	Atique Salmani	New		-
22-10-2022 09:01:45	Atique Salmani	Work Pending	1 dvr beep sound because hdd not exist and new power install and 4 camera concat and one old power supply dvr on and hdd normal and recoding started now and one camera no video issue resolved and 3 floor fire issue resolved and room no 304 gas detector baes issue tempver baypass and ground floor one somke detector by pass because issue cheking pending and dvr old adapter take to office	
22-10-2022 11:06:08	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
30-05-2023 01:21:51	Ravi Rajbhar	ppm also done by atik only 1st floor room no. 102 smoke basse change and ok working done and faulty bess return to confirm to falguni mdm
21-02-2023 10:16:23	MayurYadav	All system check Ppm done Cctv working ok Fire working ok