



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15578					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833444560				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	AMC visiting	Date & Time :	16-08-2025 12:17:34		
Vendor Details :					
Company Name/Client Name :	Comfort Inn Emerald Dapoli	Customer's Mobile :	9833444560	Name :	Abhay Mutreja
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Ppm				
Complain :	CCTV/EPABX/PA/Access/Fire PPM need to do and 1)reception Telephone not ringing has a problem please advise (5 room telephone not working Beetel tabletop) 2)fire alarm system beeping sound very often (False alarm) 3)4 Camera off issue 3 dome and 1 bullet				
Technician Comment :	Dapoli 1.108= rojed box install and RJ 11 2 connector use working done. 2.209 = RJ 11 connector 1 use Working done 3.208 = intercom issue resolve working done. 4.202= instruments change falty not change 5.Pantry instruments falty not change. 6. Reception phone ringing issue. 7. Bar camera cable falty. Camera working 8. 2 camera no video issue resolve done. Working done. 9. 1 dvr power cable brack issue resolve done.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Dapoli 1.108= rojed box install and RJ 11 2 connector use working done. 2.209 = RJ 11 connector 1 use Working done 3.208 = intercom issue resolve working done. 4.202= instruments change falty not change 5.Pantry instruments falty not change. 6. Reception phone ringing issue. 7. Bar camera cable falty. Camera working 8. 2 camera no video issue resolve done. Working done. 9. 1 dvr power cable brack issue resolve done.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	16-08-2025 08:00:17	PravinJagade	Completed	Dapoli 1.108= rojed box install and RJ 11 2 connector use working done. 2.209 = RJ 11 connector 1 use Working done 3.208 = intercom issue resolve working done. 4.202= instruments change falty not change 5.Pantry instruments falty not change. 6. Reception phone ringing issue. 7. Bar camera cable falty. Camera working 8. 2 camera no video issue resolve done. Working done. 9. 1 dvr power cable brack issue resolve done.	
	16-08-2025 08:00:16	PravinJagade	Completed	Dapoli 1.108= rojed box install and RJ 11 2 connector use working done. 2.209 = RJ 11 connector 1 use Working done 3.208 = intercom issue resolve working done. 4.202= instruments change falty not change 5.Pantry instruments falty not change. 6. Reception phone ringing issue. 7. Bar camera cable falty. Camera working 8. 2 camera no video issue resolve done. Working done. 9. 1 dvr power cable brack issue resolve done.	
	16-08-2025 12:17:43	PravinJagade	New		-
Previous Complain History :	Date Time		Technician Name		Remark
	16-08-2025 11:57:23				
	04-04-2025 12:10:53		Neeraj Chauhan		