


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12309</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9833444560				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	01-08-2024 01:18:57		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Comfort Inn Emerald Dapoli	<b>Customer's Mobile :</b>	9833444560	<b>Name :</b>	Abhay Mutreja
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	Ppm				
<b>Complain :</b>	CCTV/EPABX/PA/Access/Fire PPM need to do				
<b>Technician Comment :</b>	ppm done off - cctv system , fire panal alarm system , PA system , Epbax system 1 - All ex.number ok working done complaint - room no. 309/ 306/ 207 / 206 intercom issue resolved and ok working done 2 - cctv check 2- 4 camera issue 1st floor right side one cmaera issue resolved 4th floor staircase no video issue resolved change bnc pin and rejoint 4th floor junction box treece one camera no video issue resolved used video valune one pair both side dvr side dressings pending our side 3 - PA system check only restaurant area speaker working and one pa system remove client side 4 - Fire panal check all zone normal showing in display and our side checking 1st floor / second floor / 3rd floor MCP and hooter all ok working done				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	ppm done off - cctv system , fire panal alarm system , PA system , Epbax system 1 - All ex.number ok working done complaint - room no. 309/ 306/ 207 / 206 intercom issue resolved and ok working done 2 - cctv check 2- 4 camera issue 1st floor right side one cmaera issue resolved 4th floor staircase no video issue resolved change bnc pin and rejoint 4th floor junction box treece one camera no video issue resolved used video valune one pair both side dvr side dressings pending our side 3 - PA system check only restaurant area speaker working and one pa system remove client side 4 - Fire panal check all zone normal showing in display and our side checking 1st floor / second floor / 3rd floor MCP and hooter all ok working done				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	01-08-2024 06:39:26	Ravi Rajbhar	Completed	ppm done off - cctv system , fire panal alarm system , PA system , Epbax system 1 - All ex.number ok working done complaint - room no. 309/ 306/ 207 / 206 intercom issue resolved and ok working done 2 - cctv check 2- 4 camera issue 1st floor right side one cmaera issue resolved 4th floor staircase no video issue resolved change bnc pin and rejoint 4th floor junction box treece one camera no video issue resolved used video valune one pair both side dvr side dressings pending our side 3 - PA system check only restaurant area speaker working and one pa system remove client side 4 - Fire panal check all zone normal showing in display and our side checking 1st floor / second floor / 3rd floor MCP and hooter all ok working done	
	01-08-2024 03:31:13	Ravi Rajbhar	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	28-10-2024 11:06:59	Ravi Rajbhar	Ppm done off cctv cmaera system, fire alarm system, access abhay sir cabin, intercom system PA system all ok working done Including complaint resolved intercom , 206, 302 102, 101 , and 111 ex fist floor need to change cable inform to dilip sir And cctv 3- 4 cmaera issue resolved and ok working done Used 3 video valune with dc pin		
	28-10-2024 11:05:54	Ravi Rajbhar	3- 4 cmaera issue resolved and ok working done used 3 videos valuen And biometric access divice allready ok working done		