

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
 Support : | W : www.vallabhenterprises.com  
 E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10884</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9833444560																			
<b>Technician Name :</b>	Santosh Pathak		<b>Technician Mobile :</b>	8080922980																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-02-2024 12:35:47																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Comfort Inn Emerald Dapoli	<b>Customer's Mobile :</b>	9833444560	<b>Name :</b>	Abhay Mutreja															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Access																			
<b>Complain :</b>	In lock some password issue																			
<b>Technician Comment :</b>																				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	telephonic support given by godrej person issue resolved as confirmed with the Dilip sir																			
<b>Status History :</b>	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>19-02-2024 04:25:44</td> <td>SantoshPathak</td> <td>Completed</td> <td></td> <td>-</td> </tr> <tr> <td>19-02-2024 04:24:59</td> <td>SantoshPathak</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table>					Date Time	Technician Name	Status	Remark	Sign	19-02-2024 04:25:44	SantoshPathak	Completed		-	19-02-2024 04:24:59	SantoshPathak	New		-
Date Time	Technician Name	Status	Remark	Sign																
19-02-2024 04:25:44	SantoshPathak	Completed		-																
19-02-2024 04:24:59	SantoshPathak	New		-																
<b>Previous Complain History :</b>	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>22-12-2023 01:08:34</td> <td>Ravi Rajbhar</td> <td>On 23.12.2023 Online support given by Ravi and found power supply issue from local vendor power supply install done by abhay sir now all cameras are working</td> </tr> <tr> <td>16-12-2023 11:45:51</td> <td>Ravi Rajbhar</td> <td>ppm done of cctv camera , fire ,access, PA system 1- cctv camera all ok working done check our side one camera trece on off issue resolved 2 - fire panal all zone normal with mcp check all floor all ok working 3- PA system check one amplifier ok working resturant and recepatiin area second amplifier floor already remove 4- epbax complaints 108,209, both lift ,party area ,1sfloor and second floor 1st floor cable breck need to change cable 35-40 meter and service lift cable breck need to change cable lift room to lift in side 108 cable missing in room both side and need to cabling system to room 209 jack issue need to change 5- access already ok ok working and check our side</td> </tr> </tbody> </table>					Date Time	Technician Name	Remark	22-12-2023 01:08:34	Ravi Rajbhar	On 23.12.2023 Online support given by Ravi and found power supply issue from local vendor power supply install done by abhay sir now all cameras are working	16-12-2023 11:45:51	Ravi Rajbhar	ppm done of cctv camera , fire ,access, PA system 1- cctv camera all ok working done check our side one camera trece on off issue resolved 2 - fire panal all zone normal with mcp check all floor all ok working 3- PA system check one amplifier ok working resturant and recepatiin area second amplifier floor already remove 4- epbax complaints 108,209, both lift ,party area ,1sfloor and second floor 1st floor cable breck need to change cable 35-40 meter and service lift cable breck need to change cable lift room to lift in side 108 cable missing in room both side and need to cabling system to room 209 jack issue need to change 5- access already ok ok working and check our side						
Date Time	Technician Name	Remark																		
22-12-2023 01:08:34	Ravi Rajbhar	On 23.12.2023 Online support given by Ravi and found power supply issue from local vendor power supply install done by abhay sir now all cameras are working																		
16-12-2023 11:45:51	Ravi Rajbhar	ppm done of cctv camera , fire ,access, PA system 1- cctv camera all ok working done check our side one camera trece on off issue resolved 2 - fire panal all zone normal with mcp check all floor all ok working 3- PA system check one amplifier ok working resturant and recepatiin area second amplifier floor already remove 4- epbax complaints 108,209, both lift ,party area ,1sfloor and second floor 1st floor cable breck need to change cable 35-40 meter and service lift cable breck need to change cable lift room to lift in side 108 cable missing in room both side and need to cabling system to room 209 jack issue need to change 5- access already ok ok working and check our side																		