

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10347</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9833444560																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	22-12-2023 01:08:34																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Comfort Inn Emerald Dapoli	Customer's Mobile :	9833444560	Name :	Abhay Mutreja															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	many cameras are showing off																			
<b>Technician Comment :</b>																				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	On 23.12.2023 Online support given by Ravi and found power supply issue from local vendor power supply install done by abhay sir now all cameras are working																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-12-2023 12:25:55</td><td>Ravi Rajbhar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>23-12-2023 01:42:11</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-12-2023 12:25:55	Ravi Rajbhar	Completed		-	23-12-2023 01:42:11	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-12-2023 11:45:51</td><td>Ravi Rajbhar</td><td>ppm done of cctv camera , fire ,access, PA system 1- cctv camera all ok working done check our side one camera trecce on off issue resolved 2 - fire panal all zone normal with mcp check all floor all ok working 3- PA system check one amplifier ok working resturanrt and recepatiin area second amplifier floor already remove 4- epbax complaints 108,209, both lift ,party area ,1sfloor and second floor 1st floor cable breck need to change cable 35-40 meter and service lift cable breck need to change cable lift room to lift in side 108 cable missing in room both side and need to cabling system to room 209 jack issue need to change 5- access already ok ok working and check our side</td></tr><tr><td>16-12-2023 11:44:15</td><td>Ravi Rajbhar</td><td>room number 305 essl access lock install with configuration done one card and 3 key hondover to Dilip sir</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-12-2023 11:45:51	Ravi Rajbhar	ppm done of cctv camera , fire ,access, PA system 1- cctv camera all ok working done check our side one camera trecce on off issue resolved 2 - fire panal all zone normal with mcp check all floor all ok working 3- PA system check one amplifier ok working resturanrt and recepatiin area second amplifier floor already remove 4- epbax complaints 108,209, both lift ,party area ,1sfloor and second floor 1st floor cable breck need to change cable 35-40 meter and service lift cable breck need to change cable lift room to lift in side 108 cable missing in room both side and need to cabling system to room 209 jack issue need to change 5- access already ok ok working and check our side	16-12-2023 11:44:15	Ravi Rajbhar	room number 305 essl access lock install with configuration done one card and 3 key hondover to Dilip sir						
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