




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10135</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9833444560																			
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	27-11-2023 01:36:55																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Comfort Inn Emerald Dapoli	<b>Customer's Mobile :</b>	9833444560	<b>Name :</b>	Abhay Mutreja															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	1 DVR hDD not working																			
<b>Technician Comment :</b>	2tb hard disk install all working ok and 1camera off issue resolved working ok																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	2tb hard disk install all working ok and 1camera off issue resolved working ok																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-11-2023 11:23:34</td><td>Sonu Kumar</td><td>Completed</td><td>2tb hard disk install all working ok and 1camera off issue resolved working ok</td><td></td></tr><tr><td>27-11-2023 04:47:53</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-11-2023 11:23:34	Sonu Kumar	Completed	2tb hard disk install all working ok and 1camera off issue resolved working ok		27-11-2023 04:47:53	Sonu Kumar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-10-2023 10:51:23</td><td>Atique Salmani</td><td>All rooms intercom checked and some rj 11 jck changes and all cctv checked 3 cameras issue resolved BNC changed from camera end and fire pannel checked manually by mcp Ppm done all system ok</td></tr><tr><td>12-09-2023 01:16:02</td><td>SantoshPathak</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	17-10-2023 10:51:23	Atique Salmani	All rooms intercom checked and some rj 11 jck changes and all cctv checked 3 cameras issue resolved BNC changed from camera end and fire pannel checked manually by mcp Ppm done all system ok	12-09-2023 01:16:02	SantoshPathak							
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