## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	ails : VE7173						
Priority :	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob.	9867004909						
Technician Name	Siddhesh Chavan		Technic:	ician Mobile 8080922985			
Ticket Type :	New Installation Date & Time :		23-12-2	23-12-2022 10:32:05			
Vendor Details :		•	•				
Company Name/Client Name :	Chemet	Customer's Mobil :	9867004909		Name :	Aatish Sir	
Address :		•					
Mumbai , , , , Mah	arashtra						
AMC Details:							
Expiry Date :	01-01-1970 05:30:0	Type:	Type:				
<b>Product Name :</b>	CCTV						
Complain:	6TB Hdd - 2 nos new installation						
Technician Comment :	2 . 6 tb hdd install and recoding started and 4 tb 2 hdd handover to atish sir and NVR is offline because one cat 6 cable disconnect and need to do cabling NVR to network side						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	2 . 6 tb hdd install and recoding started and 4 tb 2 hdd handover to atish sir and NVR is offline because one cat 6 cable disconnect and need to do cabling NVR to network side						
<b>Status History:</b>	Date Time	Technician Name	Status	Remark  2 . 6 tb hdd install and recoding started and 4 tb 2 hdd handover to atish sir and NVR is offline because one cat 6 cable disconnect and need to do cabling NVR to network side		Sign	
	23-12-2022 12:55:15	Siddhesh Chavan	Completed			D	
	23-12-2022 10:32:11	Siddhesh Chavan	New			-	
Previous Complain History :	Date Time	Technician Name		Remark			
	16-12-2022 10:12:54	Prashant Nikalje		Playback recording issue playback recording check need to add hdd (space) 7 cameras framerate bitrate change 18-15			
	23-11-2022 11:07:11	Shiva Meena	camera har	camera hanging done Wark complete			