Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| Service Status Det | ails : VE5191 | | | | | | |
|----------------------------------|---|-------------------|--------------------|---|--|------------|--|
| Priority: | Low | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | |
| Complaint Mob. | 9867004909 | | | | | | |
| Technician Name : | Atique Salmani | | Technician I | Technician Mobile : | | 8080922984 | |
| Ticket Type : | Complain | Date & Time: | 12-04-2022 0 | 3:51:30 | | | |
| Vendor Details : | | | | | | | |
| Company Name/Client Name : | Chemet | Customer's Mobile | : 9867004909 | | Name : | Aatish Sir | |
| Address: | | | | | | | |
| Mumbai,,,,Mah | arashtra | | | | | | |
| AMC Details : | | | | | | | |
| Expiry Date : | 01-01-1970 05:30: | 00 | Type: | Type: | | | |
| Product Name: | CCTV | | | | | | |
| Complain: | 3 camera not working | | | | | | |
| Technician Comment : | changed ip 10.0.0.50 and add in NVR working ok and also NVR end 1 metr self pachcod used becz it's moving and loose so used new pccode also all working ok. | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | |
| Remark: | changed ip 10.0.0.50 and add in NVR working ok and also NVR end 1 metr self pachcod used becz it's moving and loose so used new pccode also all working ok. | | | | | | |
| Status History: | Date Time | Technician Name | Status | | Remark | Sign | |
| | 20-04-2022 01:32:02 | Atique Salmani | Completed | add in N also NVF pachcod moving a | ip 10.0.0.50 and VR working ok and R end 1 metr self used becz it's and loose so used ode also all ok. | (hy) | |
| | 20-04-2022 11:24:54 | Atique Salmani | New | | | - | |
| | 12-04-2022 05:51:47 | Atique Salmani | Awaiting Spares | issue res | as issue 2 cameras olved and one not working so amera for | 2 | |
| | 12-04-2022 03:52:04 | Atique Salmani | New | | | - | |
| | 12-04-2022 03:51:30 | Atique Salmani | New | | | - | |

Previous Complain History:

| I | Date Time | Technician Name | Remark |
|---|---------------------|-----------------|---|
| | 23-09-2021 12:02:22 | Siddhesh Chavan | one new ip camera install |
| I | 07-08-2021 10:08:05 | Siddhesh Chavan | camera repair and return and install and all camera working ok and all camera fame rate and bit rate satting done |