

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3887</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|-------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9867004909                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                   | <b>Technician Mobile :</b> | 8080922985                                                                            |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>                                                                                          | 23-09-2021 12:02:22        |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Chemet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                                                                                        | 9867004909                 | <b>Name :</b>                                                                         | Aatish Sir |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                   | <b>Type :</b>              |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 1 new camera installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | one new ip camera install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | one new ip camera install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-09-2021 08:21:10</td><td>Siddhesh Chavan</td><td>Completed</td><td>one new ip camera install</td><td></td></tr><tr><td>23-09-2021 12:02:41</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>23-09-2021 12:02:22</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                   |                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 23-09-2021 08:21:10                                                                                               | Siddhesh Chavan     | Completed       | one new ip camera install                                                                           |  | 23-09-2021 12:02:41 | Siddhesh Chavan | New |  | - | 23-09-2021 12:02:22 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                            | Remark                     | Sign                                                                                  |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-09-2021 08:21:10                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                         | one new ip camera install  |  |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-09-2021 12:02:41                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                               |                            | -                                                                                     |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-09-2021 12:02:22                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                               |                            | -                                                                                     |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-08-2021 10:08:05</td><td>Siddhesh Chavan</td><td>camera repair and return and install and all camera working ok and all camera fame rate and bit rate satting done</td></tr><tr><td>31-07-2021 10:30:05</td><td>Siddhesh Chavan</td><td>total 3 new camera install 2 new and 1 avilable with client 1 new poe switch install 5 camera shift</td></tr></tbody></table>                                                                    |                                                                                                                   |                            |                                                                                       |            | Date Time | Technician Name | Remark | 07-08-2021 10:08:05 | Siddhesh Chavan | camera repair and return and install and all camera working ok and all camera fame rate and bit rate satting done | 31-07-2021 10:30:05 | Siddhesh Chavan | total 3 new camera install 2 new and 1 avilable with client 1 new poe switch install 5 camera shift |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                            |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
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| 31-07-2021 10:30:05                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | total 3 new camera install 2 new and 1 avilable with client 1 new poe switch install 5 camera shift               |                            |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                   |                     |                 |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |