

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13023</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------------------|---------------------|------------|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9867004909                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                             | <b>Technician Mobile :</b>                                        | 8080922985                                                                            |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                    | 17-10-2024 12:28:22                                               |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | Chemet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                                  | 9867004909                                                        | <b>Name :</b>                                                                         | Aatish Sir |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                             | <b>Type :</b>                                                     |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | online need to do - Monday need to send                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Online issue resoved 115.242.5.108 80 admin admin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | Online issue resoved 115.242.5.108 80 admin admin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                             |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-10-2024 02:29:08</td><td>Siddhesh Chavan</td><td>Completed</td><td>Online issue resoved 115.242.5.108 80 admin admin@123</td><td></td></tr><tr><td>24-10-2024 12:09:12</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-10-2024 05:27:07</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>Clint side metting in sir cabin and issue pending from clint side</td><td></td></tr><tr><td>21-10-2024 11:41:47</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                             |                                                                   |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 24-10-2024 02:29:08                                                                            | Siddhesh Chavan     | Completed  | Online issue resoved 115.242.5.108 80 admin admin@123                                                       |  | 24-10-2024 12:09:12 | Siddhesh Chavan | New |  | - | 21-10-2024 05:27:07 | Siddhesh Chavan | Work Pending | Clint side metting in sir cabin and issue pending from clint side |  | 21-10-2024 11:41:47 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                      | Remark                                                            | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| 24-10-2024 02:29:08                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                   | Online issue resoved 115.242.5.108 80 admin admin@123             |  |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| 24-10-2024 12:09:12                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                         |                                                                   | -                                                                                     |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| 21-10-2024 05:27:07                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Work Pending                                                                                                | Clint side metting in sir cabin and issue pending from clint side |  |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| 21-10-2024 11:41:47                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                         |                                                                   | -                                                                                     |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-10-2024 01:39:35</td><td>PravinJagade</td><td>1st floor 1 new camera installation done working ok. And ppm done all camera properly install.</td></tr><tr><td>25-09-2024 10:44:08</td><td>Sonu Kumar</td><td>1 camera off issue resolved working ok and next time off hoga to change kr dena camera some time hang issue</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                             |                                                                   |                                                                                       |            | Date Time | Technician Name | Remark | 03-10-2024 01:39:35 | PravinJagade | 1st floor 1 new camera installation done working ok. And ppm done all camera properly install. | 25-09-2024 10:44:08 | Sonu Kumar | 1 camera off issue resolved working ok and next time off hoga to change kr dena camera some time hang issue |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                      |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| 03-10-2024 01:39:35                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 1st floor 1 new camera installation done working ok. And ppm done all camera properly install.              |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |
| 25-09-2024 10:44:08                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 1 camera off issue resolved working ok and next time off hoga to change kr dena camera some time hang issue |                                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                |                     |            |                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                   |                                                                                       |                     |                 |     |  |   |