










# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE927</b>																																																		
<b>Priority :</b>	High																																																	
<b>Created By :</b>	Admin - Apurva Vajaria																																																	
<b>Complaint Mob. No. :</b>	9820866987																																																	
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																																														
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-01-2020 12:18:23																																															
<b>Vendor Details :</b>																																																		
<b>Company Name/Client Name :</b>	Octavius Cooperative Housing Society Ltd	<b>Customer's Mobile :</b>	9820866987	<b>Name :</b>	1904 - Pathak Madam																																													
<b>Address :</b>																																																		
Mumbai , , , 400706 , Maharashtra																																																		
<b>AMC Details :</b>																																																		
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																																															
<b>Product Name :</b>	CCTV																																																	
<b>Complain :</b>	wifi addrss changed not able to view in mobile																																																	
<b>Technician Comment :</b>	repaired fish eye camera installed working condition.																																																	
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																																	
<b>Remark :</b>	repaired fish eye camera installed working condition.																																																	
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-01-2020 12:50:29</td><td>AnilYadav</td><td>Completed</td><td>repaired fish eye camera installed working condition.</td><td></td></tr><tr><td>21-01-2020 09:57:34</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2020 08:06:38</td><td>AnilYadav</td><td>Work Pending</td><td>not available on home</td><td></td></tr><tr><td>17-01-2020 06:50:15</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2020 06:50:11</td><td>AnilYadav</td><td>Awaiting Spares</td><td></td><td>-</td></tr><tr><td>16-01-2020 03:57:39</td><td>AnilYadav</td><td>Work Pending</td><td>camera collected for office reset problem</td><td></td></tr><tr><td>16-01-2020 12:18:41</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-01-2020 12:18:24</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-01-2020 12:50:29	AnilYadav	Completed	repaired fish eye camera installed working condition.		21-01-2020 09:57:34	AnilYadav	New		-	17-01-2020 08:06:38	AnilYadav	Work Pending	not available on home		17-01-2020 06:50:15	AnilYadav	New		-	17-01-2020 06:50:11	AnilYadav	Awaiting Spares		-	16-01-2020 03:57:39	AnilYadav	Work Pending	camera collected for office reset problem		16-01-2020 12:18:41	AnilYadav	New		-	16-01-2020 12:18:24	AnilYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-12-2022 02:33:31	YogeshDesai	Recording issue ezviz camera which is installed doesn't have memory card in it therefore there is no recording in client mobile . client need memory card of 256 gb with recording of 15 days minimum .
	31-10-2022 11:17:21	Sonu Kumar	one ezviz camera install working ok