




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE770</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9820866987																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-12-2019 03:19:24																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Octavius Cooperative Housing Society Ltd	<b>Customer's Mobile :</b>	9820866987	<b>Name :</b>	1904 - Pathak Madam																				
<b>Address :</b>																									
Mumbai , , , 400706 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	15-20 cameras off																								
<b>Technician Comment :</b>	power consumption issue resolved. all cameras working ok.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	power consumption issue resolved. all cameras working ok.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2019 10:03:02</td><td>Atique Salmani</td><td>Completed</td><td>power consumption issue resolved. all cameras working ok.</td><td></td></tr><tr><td>06-12-2019 03:19:35</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-12-2019 03:19:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-12-2019 10:03:02	Atique Salmani	Completed	power consumption issue resolved. all cameras working ok.		06-12-2019 03:19:35	Atique Salmani	New		-	06-12-2019 03:19:25	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2022 02:33:31</td><td>YogeshDesai</td><td>Recording issue ezviz camera which is installed doesn't have memory card in it therefore there is no recording in client mobile . client need memory card of 256 gb with recording of 15 days minimum .</td></tr><tr><td>31-10-2022 11:17:21</td><td>Sonu Kumar</td><td>one ezviz camera install working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-12-2022 02:33:31	YogeshDesai	Recording issue ezviz camera which is installed doesn't have memory card in it therefore there is no recording in client mobile . client need memory card of 256 gb with recording of 15 days minimum .	31-10-2022 11:17:21	Sonu Kumar	one ezviz camera install working ok											
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