




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6999 | | | | | | | | | | | | | | | | | | | | |
|--|---|--|---|---|---------------------|-----------|-----------------|--------|---------------------|------------|-------------------------------------|---------------------|--------------|---|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820866987 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 02-12-2022 02:33:31 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Octavius Cooperative Housing Society Ltd | Customer's Mobile : | 9820866987 | Name : | 1904 - Pathak Madam | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , 400706 , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | recording issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Recording issue ezviz camera which is installed doesn't have memory card in it therefore there is no recording in client mobile . client need memory card of 256 gb with recording of 15 days minimum . | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | Recording issue ezviz camera which is installed doesn't have memory card in it therefore there is no recording in client mobile . client need memory card of 256 gb with recording of 15 days minimum . | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-12-2022 04:43:52</td><td>YogeshDesai</td><td>Work Pending</td><td>Recording issue ezviz camera which is installed doesn't have memory card in it therefore there is no recording in client mobile . client need memory card of 256 gb with recording of 15 days minimum .</td><td></td></tr><tr><td>02-12-2022 02:33:38</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 02-12-2022 04:43:52 | YogeshDesai | Work Pending | Recording issue ezviz camera which is installed doesn't have memory card in it therefore there is no recording in client mobile . client need memory card of 256 gb with recording of 15 days minimum . |  | 02-12-2022 02:33:38 | YogeshDesai | New | | - |
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| 02-12-2022 02:33:38 | YogeshDesai | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-10-2022 11:17:21</td><td>Sonu Kumar</td><td>one ezviz camera install working ok</td></tr><tr><td>25-08-2022 11:33:58</td><td>YogeshDesai</td><td>i ball camera reinstall there issue in lense camera not viewing properly camera view blur also power of camera not working properly. power coming and going camera bracket also not with client.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 31-10-2022 11:17:21 | Sonu Kumar | one ezviz camera install working ok | 25-08-2022 11:33:58 | YogeshDesai | i ball camera reinstall there issue in lense camera not viewing properly camera view blur also power of camera not working properly. power coming and going camera bracket also not with client. | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | |
| 31-10-2022 11:17:21 | Sonu Kumar | one ezviz camera install working ok | | | | | | | | | | | | | | | | | | |
| 25-08-2022 11:33:58 | YogeshDesai | i ball camera reinstall there issue in lense camera not viewing properly camera view blur also power of camera not working properly. power coming and going camera bracket also not with client. | | | | | | | | | | | | | | | | | | |