







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7452																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9322247898																																							
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																																				
Ticket Type :	Complain	Date & Time :	25-01-2023 10:46:09																																					
Vendor Details :																																								
Company Name/Client Name :	Rahul International School - Nalasopara West	Customer's Mobile :	9322247898	Name :	(west)cbse																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	CCTV																																							
Complain :	3red floor DVr cannot view on tv																																							
Technician Comment :	3rd floor dvr install and ppm done																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	3rd floor dvr install and ppm done																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-02-2023 06:54:51</td><td>Sonu Kumar</td><td>Completed</td><td>3rd floor dvr install and ppm done</td><td></td></tr><tr><td>01-02-2023 10:48:10</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2023 10:47:50</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>31-01-2023 02:56:22</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-01-2023 11:53:30</td><td>Sonu Kumar</td><td>Work Pending</td><td>3rd floor dvr getting re-start. Taking office checking and hard disk handover to kalpesh sir</td><td></td></tr><tr><td>25-01-2023 10:46:19</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-02-2023 06:54:51	Sonu Kumar	Completed	3rd floor dvr install and ppm done		01-02-2023 10:48:10	Sonu Kumar	New		-	01-02-2023 10:47:50	Sonu Kumar	New		-	31-01-2023 02:56:22	Sonu Kumar	New		-	25-01-2023 11:53:30	Sonu Kumar	Work Pending	3rd floor dvr getting re-start. Taking office checking and hard disk handover to kalpesh sir		25-01-2023 10:46:19	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-01-2023 03:11:40</td><td>Sonu Kumar</td><td>4th floor dvr install done and ppm done</td></tr><tr><td>13-12-2022 10:22:30</td><td>Siddhesh Chavan</td><td>kvms pro software install admin 2 pc and one principal Madam pc and dvr online in principal madam phone and 4 th floor dvr not online because dvr issue and pre pramri lan cable not found pls need change cable and dvr need to online</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-01-2023 03:11:40	Sonu Kumar	4th floor dvr install done and ppm done	13-12-2022 10:22:30	Siddhesh Chavan	kvms pro software install admin 2 pc and one principal Madam pc and dvr online in principal madam phone and 4 th floor dvr not online because dvr issue and pre pramri lan cable not found pls need change cable and dvr need to online																										
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