Vallabh Enterprises

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Service Status Details : VE7406 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9322247898 **No. : Technician Name** Sonu Kumar **Technician Mobile** 8454016444 AMC visiting Date & Time : 18-01-2023 03:11:40 **Ticket Type :** Vendor Details : Company Rahul International Customer's Mobile 9322247898 (west)cbse Name : School - Nalasopara Name/Client Name West Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Ppm 4th floor DVR restart issue and CCTV PPM need to do **Complain**: 4th floor dvr install done and ppm done Technician **Comment** : Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 4th floor dvr install done and ppm done **Status History :** Technician **Date Time Status** Remark Sign Name 01-02-2023 Sonu Kumar Completed 4th floor dvr install done 06:53:41 and ppm done 01-02-2023 Sonu Kumar New 10:47:58 31-01-2023 Sonu Kumar New 02:56:31 18-01-2023 Sonu Kumar Work Pending 4th floor dvr restart issue 03:55:19 so collected dvr for check and Make checklist only ground floor and 1st floor dvr 1st floor room nmbr 106 camera disconcte from camera end. Ppm pending. New to re visit to check all camera. 18-01-2023 Sonu Kumar New 03:11:53

Previous Complain History :	Date Time	Technician Name	Remark
	25-01-2023 10:46:09	Sonu Kumar	3rd floor dvr install and ppm done
	13-12-2022 10:22:30	Siddhesh Chavan	kvms pro software install admin 2 pc and one principal Madam pc and dvr online in principal madam phone and 4 th floor dvr not online because dvr issue and pre pramri lan cable not found pls need change cable and dvr need to online